

RADIOCENTRAL

MANAGE YOUR RADIOS OVER THE CLOUD

RADICALLY SPEED UP DEVICE MANAGEMENT WITH CLOUD-BASED PROGRAMMING SO YOU CAN GET BACK TIME.

FROM MONTHS TO MINUTES

With thousands of subscriber units, hundreds of unique codeplugs, and limited IT resources, updating your radio fleet can take months. The effects of that bottleneck are felt across your agency. Devices spend more time in the radio shop and less time in the field keeping responders safe. Critical IT personnel are consumed by routine maintenance tasks and follow up with responders to make sure all radios are up to date.

RadioCentral™, our cloud programming platform, dramatically reduces the time and resources needed to provision and update your radio fleet. Thousands of parameters - talk groups, encryption keys and software options - can be programmed remotely over WiFi in minutes, not months. You can send updates directly to personnel, one-by-one or in configuration and programming batches, all securely and without ever handling the radios. Centralised management allows you to manage your radios from any location and keeps your technology up-to-date and your data secure with complete redundancy.

As software evolves, APX NEXT® can be updated with zero touch and zero downtime. Software patches can be automatically installed when radios are connected to agency WiFi, or immediately pushed to the field over LTE with our SmartProgramming service.

By transforming how radios are provisioned and updated, APX NEXT drives down the cost of device management and radically improves the ownership experience. New features and updates get deployed in record time.

Devices spend less time in the radio shop and more time in the field. And the routine tasks of your radio technicians are streamlined, so they can focus on protecting the lifeline responders count on.

ACCESS TECHNICAL SUPPORT

Motorola Solutions' Technical Support service provides telephone consultation for technical issues requiring APX NEXT and RadioCentral specific knowledge and troubleshooting capabilities. Remote Technical Support is delivered through the Motorola Solutions Support Centre (SSC) by a staff of technical support specialists skilled in diagnosis and swift resolution of radio site security performance and operational issues.

MYVIEW PORTAL: ACTIONABLE INSIGHTS INTO PERFORMANCE

MyView Portal is your single, consolidated, and web-based platform to track and understand all aspects of your system operations and service delivery from Motorola Solutions. With MyView Portal - you can view network, device, software, and administrative information in one, easy and intuitive, webpage - on any device. MyView aggregates these important data streams to provide actionable insights into your communication operations so you can make data-driven decisions that mitigate the risk of downtime and enhance network performance. Make sure your radio technicians are prepared and ready to use all that RadioCentral has to offer to program your fleet of radios with our set up and training services



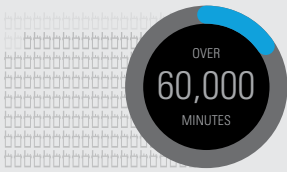
RADIOS CAN BE
UPDATED WITH
ZERO TOUCH AND
ZERO DOWNTIME.



RADIOCENTRAL: ENGINEERED TO GIVE BACK TIME

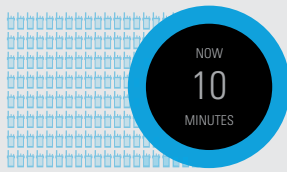
INITIAL RADIO PROGRAMMING

CUSTOMER PROGRAMMING SOFTWARE



WHAT ONCE TOOK A MONTH*

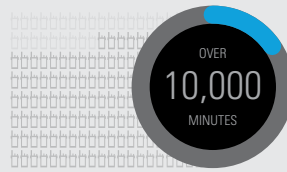
APX NEXT



NOW TAKES TEN MINUTES

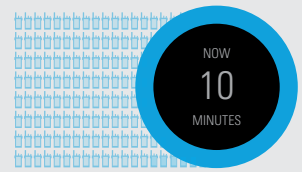
SOFTWARE AND SECURITY UPDATES

CUSTOMER PROGRAMMING SOFTWARE



WHAT ONCE TOOK SIX MONTHS*

APX NEXT



NOW TAKES TEN MINUTES

*Based on 1000 radios

EASY OWNERSHIP EXPERIENCE



ACCELERATED CONFIGURATION

Easy configuration of your entire array of radios, anytime, anywhere - even without opening a single box.



RAPID UPDATES

Radios stay in the field and updates are immediate with a push of a button, without disrupting operations.



CENTRALISED MANAGEMENT

Manage your radios from any location. Keep your technology up-to-date and your data secure with complete redundancy.

Device Services provide expert support when you need it, and basic tools that allow you to program and manage radios one by one. It helps improve response and continuity with high efficiency capabilities such as batch programming, advanced scheduling, and fleet level reports.

APX NEXT

Learn more at motorolasolutions.com/apx-next-story

