

1. General Conditions of Sale.

These Conditions of Sale are the standard conditions for the supply of the goods and services by Motorola Solutions. Any variations from these Conditions of Sale must be in writing and signed by both parties.

2. Definitions:

"Motorola Solutions" shall mean Motorola Solutions Norway AS, its successors and assigns. "Buyer" shall mean the entity that is purchasing Motorola Solutions' Product(s) and/ or Service(s). "Product(s)" shall collectively mean the goods, equipment and accessories, including software, identified by Model/ Pad Number on the face of this document. "Services" shall mean any supplementary Services to be supplied to Buyer in relation to the Products and identified on the face of this document. "Delivery" or "Collection" terms such as EXW, FCA, FOB, CIF, CIP shall be interpreted in accordance with Incoterms 2000 as amended from time to time.

3. Agreement/Acceptance:

The acceptance by Motorola Solutions of the Buyer's purchase order shall be subject to the application of these Conditions of Sale which shall constitute the complete and exclusive statement of the conditions of contract between Motorola Solutions and Buyer for Products or Services to be supplied by Motorola Solutions. Any terms proposed in any document submitted by the Buyer, which add to, vary from, or conflict with these Conditions of Sale are hereby excluded and any such terms proposed by the Buyer shall not apply. Where Products are supplied to Motorola Solutions' Authorised Distributors these Conditions of Sale shall apply in conjunction with Motorola Solutions' Letter of Appointment of Distributor and the current Distribution Manual. Each order, so accepted, shall not be cancelled by Buyer and will constitute an individual legally binding contract for the purchase of the Products and/ or Services. Buyer's acceptance of total or partial delivery of Products and/ or any other conduct by Buyer (including full or partial payment of the purchase price) which recognizes the existence of an agreement for the supply and purchase of Products and/ or Services shall constitute unconditional acceptance by Buyer of the order upon these Conditions of Sale. These Conditions of Sale are between Motorola Solutions and Buyer only. The parties do not intend to make any of the terms herein enforceable by any third party.

4. Products and Specifications:

4.1 Motorola Solutions is entitled to supply Products incorporating modifications or to supply Products of a similar specification as a replacement. Buyer will not alter, obscure, remove or otherwise interfere with any markings or other indication of use source or origin on any Product or their labelling and/or packing. When properly marked in the product packaging, newly manufactured products may contain in warranty electronic subassemblies from take-back schemes, which have been inspected to new equipment standards. Motorola Solutions does not make any additional representations with respect to Products or Services to satisfy any statutes, regulations or provisions applicable to governmental purchases.

4.2 Buyer is solely responsible for obtaining all necessary permits, approvals and licenses related to the purchase, marketing and sale of the Products by Buyer.

5. Delivery:

5.1 Motorola Solutions will endeavour to deliver the Products and/ or perform the Services by the date(s) confirmed by Motorola Solutions. Delivery dates are estimated only. Time of delivery will not be of the essence unless specifically agreed otherwise in advance and in writing for each order. Motorola Solutions shall have no liability for any delay in delivery for whatever reason.

5.2 Motorola Solutions reserves the right to make deliveries in instalments, which shall not relieve the Buyer from of its obligation to pay for remaining deliveries. Delivery terms are Ex-Works (Ex Works, Incoterms 2020) from one of Motorola's locations. Buyer will check all delivery documentation upon delivery or collection and will inspect all Products. Risk in the Products transfers to the Buyer upon delivery or collection.

5.3 Defects or any damage to the Products must be notified in writing to Motorola Solutions within five (5) days after delivery or collection. Thereafter, any claims will be handled within the scope of the Warranty. Disposal of shipment packing is the Buyer's sole responsibility. Buyer will indemnify and hold Motorola Solutions harmless for any related claim arising from mishandling and/ or inappropriate storage of Products by the Buyer and/ or its agents.

5.4 Subject to Condition 5.3, the Buyer shall be deemed to have accepted the Products upon their delivery or collection. Delivery terms will be Ex-Works from Motorola Solutions' distribution centre or as otherwise specified on the face of this document. Buyer commits to take delivery of Products from the delivery point.

6. Prices and Terms of Payment:

6.1 The price for Products and/ or Services shall be Motorola Solutions' current list price for such Products and/ or Services at the time of Motorola Solutions' acceptance of order. Motorola Solutions is entitled to modify its prices from time to time and any new price will become effective upon notification to the Buyer. Prices are exclusive of VAT and all other applicable duties and other similar charges, which shall be payable by the Buyer.

6.2 All prices quoted for Products are Ex-Works Motorola Solutions' distribution centres or any other authorised locations, in the currency specified on the face of this document. Prices do not include transport and insurance costs unless stated otherwise on Motorola Solutions' quotation or order receipt forms, shipping documents or invoice and any such transportation arrangements will be made at the risk and liability of the Buyer.

6.3 Payment terms for the price of Products and/ or Services and any other ancillary or delivery charges, where applicable, as 30 days from date of invoice unless otherwise stated on the invoice or expressly agreed by the Buyer and Motorola Solutions in writing. Interest may be charged on overdue payments at the rate of [4"A] over Barclays Bank plc base rate from time to time, calculated on a daily basis on the amount then due from the due date to the day Motorola Solutions receives cleared funds in full settlement. Time for payment shall be of the essence.

6.4 In addition to and without prejudice to any other claims or rights, Motorola Solutions shall be entitled to suspend deliveries or place Buyer on a 'cash with order' basis, without liability if the Buyer for any reason fails to pay any sum due to Motorola Solutions.

6.5 The Buyer may not for any reason deduct any sums from amounts due to Motorola Solutions without the prior written agreement of Motorola Solutions, nor stay payment due to Motorola Solutions for any reason whatsoever.

6.6 Ownership of all Products supplied by Motorola Solutions shall remain with Motorola Solutions until Motorola Solutions has received full payment. Until then, Products shall not be pledged or given as security and may only be resold by the Buyer in the normal course of business against payment by its customers. The Buyer will clearly identify and store separately all Products for which Motorola Solutions has not received full payment. The Buyer hereby grants Motorola Solutions a right at any time to enter the Buyer's business premises to take possession of any such Products.

7. Buyer and End User Warranties:

7.1 Motorola Solutions warrants to the Buyer that the Motorola Solutions Products comply with the specifications and are free of material defects in materials and workmanship for a period of 12 months from the date of delivery or collection. Warranty for batteries is for a period of 6 months. These Warranty periods will not be extended for repairs or replacements.

7.2 If the Buyer notifies Motorola Solutions of a defect during the Warranty period and Motorola Solutions agrees that there is a defect, then Motorola Solutions, at its option, may repair or replace the defective Product(s), or failing this, will reimburse the price of the Product subject to a deduction taking into account the use of the Product since it was delivered. Motorola Solutions reserves the right to subcontract the performance of warranty service to third parties.

7.3 The Buyer shall be responsible for the costs of returning any Products to Motorola Solutions.

7.4 Motorola Solutions' warranties to the Buyer shall expire if the Product is (i) used in a manner other than normal use, or (ii) attempted to be repaired or a replacement part is fitted to the Product by anyone other than Motorola Solutions or its authorised service subcontracts, or (iii) connected , attached, used or operated with any ancillary item, other than items purchased from Motorola Solutions for use with such Product, or (iv) if the markings or labelling in the Product have been altered, obscured, removed or otherwise interfered with.

7.5 Warranty claims shall be made in writing within the Warranty period to the customer service department of Motorola Solutions.

7.6 These Conditions of Sale state the Buyer's sole and exclusive remedies for defective Product(s) and/ or breach of Warranty. Motorola Solutions makes no representation or warranty of any other kind, express or implied, and expressly disclaims any implied warranties of quality or fitness for a particular purpose, to the extent permitted by law.

7.7 Motorola Solutions' Warranty to an end-user will be according to the Motorola Solutions Warranty enclosed with the Products. Buyer shall not provide warranty service to the Product, which is inconsistent with the Motorola Solutions representations and conditions. Buyer will not be entitled to compensation in respect of warranty claims made by end-users directly with Motorola Solutions. If any warranty claims are made in respect of the same Product by both Buyer and an end-user, Motorola Solutions' Warranty to the end-user shall prevail and Motorola Solutions shall have no liability to the Buyer.

8 . Remedies:

8.1 These Conditions of Sale define the limits of Motorola Solutions' liability to the Buyer whether in contract or tort, including negligence, and the Buyer's sole remedies in respect of any act or default by Motorola Solutions.

8.2 Motorola Solutions will accept liability for death and/ or personal injury to the extent resulting directly from the negligence of Motorola Solutions and its employees.

8.3 Motorola Solutions will accept liability for physical damage to the tangible property of the Buyer to the extent that it is caused by the direct negligence of Motorola Solutions, its employees, agents and/or sub-contractors, subject to exclusions set out in Condition 8.4 below and up to a maximum of £1 million pounds sterling in the aggregate.

8.4 Except as provided in Conditions 8.1, 8.2 and 8.3 above, Motorola Solutions' total liability shall not exceed the total purchase price of the Products in respect of which Motorola Solutions is in default. If a number of defaults give rise to substantially the same loss or are attributable to the same or similar cause, then they shall be regarded as giving rise to only one claim. Motorola Solutions will be afforded a reasonable opportunity to remedy any such defaults.

8.5 Motorola Solutions shall not under any circumstances be liable for any loss of profits, business, revenue, goodwill, anticipated saving, lost business opportunities, financial or economic loss, special, indirect or consequential loss even if foreseeable by or in the contemplation of the Buyer and/ or Motorola Solutions, or for any claim made against the Buyer by any third party.

9. Proprietary Rights:

9.1 The Buyer shall not engage in or encourage any practice that may be detrimental to the goodwill or brand name of Motorola Solutions.

9.2 Motorola Solutions shall indemnify Buyer against claims that any Product provided under this contract directly infringes a third party patent, design right, copyright or trademark in the Buyer's country provided that (i) Motorola Solutions is notified promptly in writing of any claim, (ii) Motorola Solutions is given conduct and control of the claim and all requested assistance, (iii) the Buyer makes no admission of liability and takes no other action on account of such claim without Motorola Solutions' prior approval, and (iv) the claim does not arise out of use of the Products in combination with any other item not supplied or manufactured by Motorola Solutions for use with such Products. This Condition 9 states Motorola Solutions' entire

liability for any intellectual property rights infringement.

9.3 Motorola Solutions has certain rights in software, firmware, and computer programs or data residing in the Products ("Software"), including without limitation the right to prepare derivative works and distribute copies, title to which at all times remains with Motorola Solutions or a third party licensor as the case may be. Products are sold subject to any applicable third party's rights. The Buyer shall not prepare works derived from, reproduce in copies or distribute copies of any Motorola Solutions Software. When a Motorola Solutions Software License Agreement is provided to Buyer it is hereby incorporated by way of reference as an integral part of these Conditions of Sale.

10. General:

10.1 The Parties agree that they shall attempt to settle any claim or controversy arising out of these Conditions of Sale through consultation and negotiation in the spirit of mutual friendship and cooperation. Any dispute which the parties cannot so resolve between themselves in good faith within two (2) months of the date of the initial demand by either party shall be finally determined as set out below. This procedure shall not be construed (under such doctrines as laches, waiver or estoppel) to have affected adversely either party's ability to pursue its legal remedies, and nothing shall prevent either Party from resorting to judicial proceedings if (a) good faith efforts to resolve the dispute have been unsuccessful and/ or (b) if interim relief from a court is necessary to prevent serious and irreparable injury to one party or to others. No action shall be brought more than two years after the accrual of such cause of action.

10.2 The construction, validity and performance of these Conditions of Sale shall be governed by the laws of Norway and the Buyer irrevocably submits to the jurisdiction of the courts of Norway. Any application of the UN Convention on Contracts of the International Sales of Goods is hereby excluded.

10.3 Buyer may not assign any right or obligation under these Conditions of Sale without the prior written consent of Motorola Solutions. Motorola Solutions may delegate any of its obligations under this contract performed to third parties and may assign its rights and duties to third parties and, in part Motorola Solutions, Inc. and any of Motorola Solutions, Inc.'s direct and indirect majority owned subsidiaries without the Buyer's approval.

10.4 Both parties will refrain from activities which are illegal, unethical or which might bring either

Conditions of Sale – Motorola

Solutions Norway AS



party or the Products into dispute or which might constitute or represent a serious conflict of interest or which might give the appearance of impropriety. Both parties will co-operate fully in any investigation or evaluation of such matters. The Buyer shall comply with all the export control rules of the country in which it operates as well as the US export control laws and regulations and the applicable sanctions against Russia and Belarus. Breach of these Conditions of Sale by either party will entitle the non-breaching party to terminate this contract upon written notice to the other.

10.5 Sanctions against Russia and Belarus
10.5.1 The Distributor shall not sell, export or re-export, directly or indirectly, to the Russian Federation or Belarus or for use in the Russian Federation or Belarus any goods supplied under or in connection with this agreement that fall under the scope of Article 12g of Council Regulation (EU) No 833/2014 or Article 8g of Council Regulation (EU) No 765/2006 (“Regulated Products”).

10.5.2 The Buyer shall undertake its best efforts to ensure that the purpose of Clause 10.5.1 is not frustrated by any third parties further down the commercial chain, including by any resellers.

10.5.3 The Buyer shall establish and maintain an adequate monitoring mechanism to detect conduct by any third parties further down the commercial chain, including by resellers, that would frustrate the purpose of Clause 10.5.1.

10.5.4 Any breach of Clauses 10.5.1 to 10.5.3 shall constitute a material breach of this agreement entitling Motorola Solutions to seek appropriate remedies, including, but not limited to:

- terminate this agreement with immediate effect by giving to the Buyer written notice;

- immediately suspend any of its obligations under this agreement (including any Services or subscriptions provided to the Buyer under the agreement) with immediate effect by giving to the Buyer written notice; or

- immediately cancel or suspend any delivery of any restricted products due to be delivered to the Buyer, whether or not such delivery is in progress.

10.5.5 The Buyer shall immediately inform Motorola Solutions about any problems in applying Clauses 10.5.1 to 10.5.3, including any relevant activities by third parties that could frustrate the purpose of Clause 10.5.1.

10.5.6 Within two (2) weeks of any request from Motorola Solutions, the Buyer shall provide all information concerning compliance with the obligations under clauses 10.5.1 to 10.5.3.

10.6 Any notice required to be made in accordance with these Conditions of Sale must be made in writing and shall be sent to the parties at the address indicated on the face of this document. Notices shall be sent by fax or post. If the Buyer (i) makes any voluntary arrangement with its creditors, becomes subject to an administration order, winding up, a charge holder takes possession, or (t) a receiver is appointed over any property or assets of Buyer, or (iii) the Buyer ceases or threatens to cease to carry on business, or (iv) Motorola Solutions has grounds to suspect that any such event may occur, or (v) non-payment by the Buyer of any outstanding invoice due to Motorola Solutions whether or not related to this contract, then, without prejudice to any other right or remedy available to Motorola Solutions, the full price of the Products that have been delivered or collected but not paid for shall immediately become due and payable or at Motorola Solutions’ discretion any Products delivered or collected should be returned to Motorola Solutions by the Buyer upon receipt of Motorola Solutions’ written request and Motorola Solutions may suspend any further deliveries or collections of Products as well as cancel any offer made by the Buyer to purchase Products.

10.7 If the Buyer (i) makes any voluntary arrangement with its creditors, becomes subject to an administration order, winding up, a charge holder takes possession, or (t) a receiver is appointed over any property or assets of Buyer, or (iii) the Buyer ceases or threatens to cease to carry on business, or (iv) Motorola Solutions has grounds to suspect that any such event may occur, or (v) non-payment by the Buyer of any outstanding invoice due to Motorola Solutions whether or not related to this contract, then, without prejudice to any other right or remedy available to Motorola Solutions, the full price of the Products that have been delivered or collected but not paid for shall immediately become due and payable or at Motorola Solutions’ discretion any Products delivered or collected should be returned to Motorola Solutions by the Buyer upon receipt of Motorola Solutions’ written request and Motorola Solutions may suspend any further deliveries or collections of Products as well as cancel any offer made by the Buyer to purchase Products.

10.8 Neither party shall be under any liability, other than payment of Products purchased from Motorola Solutions, for full or partial non-performance of these Conditions of Sale if such non-performance results from force majeure circumstances which have arisen as the result of events that the party could neither predict nor prevent by any reasonable measures. To the extent that execution by Motorola Solutions of any order is prevented, hindered or delayed by force majeure,

Conditions of Sale – Motorola

Solutions Norway AS



including without limitation any cause affecting the performance of an order arising from or attributable to acts, events or circumstances beyond the reasonable control of Motorola Solutions, difficulties or increased expense in obtaining raw materials or components, it shall not be liable for failure in performance to the extent of such prevention, hindrance or delay and at Motorola Solutions' discretion be excused from further performance of the contract.

10.9 If any term to any extent be held to be invalid, void or unenforceable, then that term or provision shall be inoperative and void to the extent necessary to comply with law, but the remaining terms and provisions shall nevertheless continue in full force and effect and the rights and obligations of the parties shall be construed and enforced as if this contract did not contain the particular term or provision held to be invalid, void or unenforceable.

10.10 Any waiver by Motorola Solutions of any of its rights under these Conditions of Sale will be in writing and only apply to the transaction or series of transactions referred to.