Happy New Year - We look forward to an exciting 2019!

Douglas has thoroughly enjoyed his parkrun tour of Scotland, getting to see parts of the country he had never been to before. Particular highlights for Douglas were the first parkrun completed during 2018, meaning the challenge was successfully completed.

Douglas started the challenge on the 1st January, running both Portobello and Livingston parkruns — New Year’s Day is a special day in the parkrun calendar. Douglas plans to continue his parkrun tours throughout Scotland. For more information, please visit the parkrun website at parkrun.org.uk.

We will continue to provide as much information as possible as our strategy and plans develop — please ask your relevant account director or business analyst for more information if you require it.

MSI Software Enterprise has all the necessary products to provide a complete end-to-end experience from the public to command and control. We continue to enhance the functionality available to both frontline officers and process stakeholders throughout your organisations.

In this edition of Pronto Press, we look at the success of the Biometric Solution and provide feedback from 2 forces who have used it — Surrey and Lancashire. Whilst at Lancashire, we heard from Mary/Louise, who shared their experience of using the biometric solution in their day-to-day activities.

The biometric solution has allowed Mary/Louise to interact with suspects who may not have provided identification details. The biometric devices work by capturing a fingerprint from the suspect and comparing it to their fingerprint database. If a match is found, the suspect can then be apprehended and taken into custody. The biometric solution has also been used in situations where a suspect has provided false details. In these cases, the biometric solution has been able to identify the suspect and prevent them from being released.

Mary/Louise said, “The biometric solution has been an invaluable tool for us. It has allowed us to apprehend suspects who may not have provided identification details.”

We hope it was a safe holiday season for all Pronto users and would like to wish all our customers a Happy New Year. Here at Motorola Solutions, we are excited about the year ahead and look forward to an exciting 2019.