



Pronto Press

7th Edition

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7th Edition, February 2019

Happy New Year - We look forward to an exciting 2019

We hope it was a safe holiday season for all Pronto users and would like to wish all our customers a Happy New Year. Here at Motorola Solutions we're looking forward to an exciting year of developments for the Command Central products and how we can build on the success of Pronto to continue to enhance the functionality available to both frontline officers and process stakeholders throughout your organisations.

MSI Software Enterprise has all the necessary products to provide a complete end-to-end experience from the public to command and control dispatchers, frontline officers, records manager through to the criminal justice agencies. We will continue to integrate these products and Pronto will remain at the centre of these capabilities to empower all officers to be as effective and efficient as possible.

We will continue to provide as much information as possible as our strategy and plans develop - please ask your relevant account director or business analyst for more information if you require it.

BA's road map for Q1 2019

This edition of Pronto Press features a new look - providing an overview of our planned Pronto delivery work in the next quarter. This information is designed to provide each customer team visibility of other agencies' mobile strategies with the aim of promoting idea sharing and collaboration.

Pronto Press also continues to provide good news stories from our Pronto customer base and a selection of Pronto quotes from Twitter.

This plan, supplied by the Pronto Business Analysts, is correct at point of publication. This plan may be subject to change based on the nature of evolving requirements.

As with all things Pronto we would welcome feedback on this new approach.

	December 2018	January 2019	February 2019	March 2019
City of London Police	OEL Templates; Calling Card Templates; Android warn on old version; Frequently used Businesses and Activity Report completion	Roads Policing; Updated DTF, Improved reporting, Email receipts, Roadside Breath Test	Pronto Mapping; Pro Forma Statements	PPN: Non-Domestic Stalking (to Niche)
Cumbria Constabulary	Removal of PNLD	Red Sigma Integration discussion		
Derbyshire	Pronto Mapping; Removing "Create New/Link existing"; MG11 PEACE Notes and NFA entity linking	Background Sync	Compact Missing Person - Live; Pro Forma Statements	PPN: Non-Domestic Stalking (to Niche); CRASH - Live; Vehicle Ticket
Devon & Cornwall		Removal of PNLD		
Dyfed Powys Police		Submission of UoF to DPP webservices	Background Sync!	
East Midlands (Lincolnshire Police, Leicestershire Police & Northamptonshire Police	Niche tasking, MG15 (PACE), Background sync, Search stamping, Pronto mapping	Property improvements, Premises Search	Property improvements, Premises Search	
Gloucestershire Constabulary	Removal of PNLD	Implement Sudden death process	Implement MG15 process	Implement Use of Force process
Immigration Enforcement	N/A (no PS over Xmas break)	Data Migration of old Visit data from NOD to Pronto		More Data Migration / misc. updates
Lancashire Constabulary	Investigation Searches	Implement Missing From Home Search	Implement Connect Investigation Create	Implement Investigation Update
Merseyside Police	Paperless vehicle ticket	Niche tasking	Biometrics	Pro forma statement
Police Scotland	Crime - Tayside Police Warning Statement	CHS/PVG Crime - Grampian Crime - Northern CRASH		ASB FPN UAT
South Yorkshire and Humberside Police	Implement CRASH	Connect v5.3 Changes	Implement Connect VAVC	Implement Sudden Death
Staffordshire Police	Compass Gazetteer, Niche Active Occurrences and CSI changes delivered	COMPACT Missing Person delivered. Niche UAT Testing will begin. Change requests will be raised.	Backlog Change Requests	Backlog Change Requests
States of Jersey Police		Backlog Sprint	Implement iLog functionality	Implement VDRS Process
Surrey Police & Sussex Police	HORT1/VDRS	Roadside Deposit	GFPN	Report for Summons
West Yorkshire Police	Custody and background synch	Property Store	Property Store	Pro forma statement and real time validation



Mary/Louise ride along in Lancashire

On 17th December 2018, Business Analyst Mary McDowall and Application Developer Black travelled to Burnley to join Lancashire Constabulary for a Ride Along. The Ride Along would allow them to join officers during shift and on patrol so that they could better understand what goes into an officer's day and where the use of Pronto software could provide benefit.

Joining the late shift officer at 3pm for their briefing, they were provided with an understanding of how information was shared with the different teams.

At the conclusion of the briefing there was an immediate incident requiring attendance, this gave an early introduction to a Police response which required the use of the blue lights and audible warning, an exciting start to the day. Throughout the shift they discussed feedback from the officers about Pronto. They also got to witness it in action, as officers carried out searches and completed forms. Overall the response from the officers was positive with some officers providing ideas for future development.

Having an understanding of the end user is one which both Mary and Louise have said they had benefited from. A thank you to Jordan Bruce for organising this.

Biometrics - The Good News Continues

The success of the Biometric Solution continues, in this edition we look at 2 forces who have provided feedback, Surrey and Lancashire. Whilst at present Surrey only have a small number of fingerprint readers deployed, Lancashire have ordered in volume to see all their patrol vehicles equipped and provided to their neighbourhood officers. The impact on detection and in turn public safety is being fully realised, there are too many returns to print all, here are a few examples, our thanks to Ian Cassidy and Sergeant Dan Pascoe for the information:

- Vehicle stopped following ANPR marker. Driver and occupants provided details but no ID docs to prove. Officers suspected they were false. Fingerprint device confirmed false details were provided, this added to grounds for stop and search, search resulted in significant Class A drugs and cash found.
- Units had been deployed to reports of a female found in a residential road acting suspiciously. Upon arrival the divisional unit was able to establish that the 'suspect' was not such, but was a subject with mental health concerns. The subject was unable to remember her name, DOB or address. She had no identification documents on her and was not known to local officers. She did not have a telephone on her for NOK enquiries to be conducted. The subject had a head injury which needed treatment. Whilst at hospital the staff were unable to identify her and therefore no medical history could be consulted, which caused significant uses. A biometric device was deployed to the hospital and the subject was identified, which enabled her NOK to be informed and for the correct medical records and history to be consulted to enable proper treatment by medical and mental health professionals.
- Stopped a vehicle and the driver had no identification but gave details of a Portuguese national and claimed to have a Portuguese driving licence. Hit on the immigration database where he had entered the country in 2011 as a Brazilian national with a different name and date of birth but been refused entry. This raised further suspicions and the passenger was then checked and also found to be a Brazilian national illegally in the country.
- Death out of doors of a homeless man. He had no ID and no one recognised him. I landed with the device and he had his ID in seconds. The enquires generated from knowing his ID, quickly ruled out any suspicious circumstances in his death and prevented a lot of officer time being wasted.
- One particular situation that springs to mind is where I detained a shoplifter with the goods recovered and likely no complaint being made by the store who gave false details resolutely, even with the threat of the fingerprint scanner. Upon being run through, we discovered that this male was wanted for breach of his tag and also on recall to prison. Without the fingerprint scanner, this man wouldn't have been identified and he would have simply been let go. Similar events have occurred on more than one occasion. They're an absolutely invaluable tool, especially for Neighbourhood Officers working on the front line with people presenting, often without identification on them. I take mine everywhere!



Parkrun Challenge

Pronto Programme Manager, Douglas Mason, has successfully completed his challenge of running all the Scottish parkruns during 2018. Parkrun organise free, weekly, 5km timed runs around the world every Saturday morning. They are open to everyone, free, and are safe and easy to take part in. Find your local event at <http://www.parkrun.org.uk/events/events/>

When Douglas, and his friend Craig, set themselves the challenge at the end of 2017 there were 33 parkrun events throughout Scotland, from Ayr in the south up to Alliance in the north. During 2018, however, 10 new events joined the Scottish parkrun family, bringing the total up to 43. This included new events spanning the entire length and breadth of the country, such as Dumfries, Fort William, Thurso, Orkney and even all the way up to Bressay in Shetland!

Douglas started the challenge on the 1st January, running both Portobello and Livingston parkruns - New Year's Day is a special day in the parkrun calendar, with bonus events taking place and the only opportunity to 'do a double'.

The challenge initially concluded at Douglas's home event of Pollok on the 20th October, which marked his 42nd different event of the year. However, 2 weeks later saw Douglas hit the road once more as the 43rd event, Hay Lodge in Peebles, started on the 3rd November. This event proved to be the final one to start during 2018, meaning the challenge was successfully completed.

Douglas has thoroughly enjoyed his parkrun tour of Scotland, getting to see parts of the country he had never been to before. Particular highlights included the trips to Shetland and Orkney, as well as all of the fantastic new people he met along the way. Douglas is looking forward to seeing what new events start in 2019 and where these will take him.

Douglas also filmed his journey, making short videos of each event. These can be found on YouTube at <https://www.youtube.com/DouglasMason84>

Twitter Quotes

[@MotoSolutions](#) [@PoliceScotland](#) will roll out Pronto, #MotorolaSolutions' cutting-edge #DigitalPolicing application software, to 10,000 officers across the country as part of a three-year deal. Learn how Pronto will replace #PoliceOfficers' traditional paper notebooks: <http://ow.ly/1Zei30nqrKW>