

# Pronto Press 5th Edition

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## New Customer News

We are delighted to announce that we have new adopters of Pronto. States of Jersey Police recently signed up and are working towards going live with their first version of the Pronto Solution. Leicestershire and Northamptonshire Police have also recently signed, working in partnership with Lincolnshire Police, this project builds on the existing regional Pronto deployments and the single East Midlands instance of Niche RMS, encompassing the five East Midlands forces and the City of London Police. Over and above the benefits of mobile digital working Pronto offers at an individual force level, we believe that this project will support regional collaboration and represents a really exciting development on the police service's journey towards increasingly effective information sharing and process standardisation. We are delighted to have been selected to work with the region on this initiative.

It would be greatly appreciated if those receiving copies of the newsletter are able to forward to their wider Pronto user community in order that they may gain an understanding of the key developments that are taking place countrywide with the Pronto solution.



## Pronto Biometric Solution – Strength to Strength

We now have four Pronto customers live with Biometrics (West Yorkshire, Lancashire, Surrey and Sussex). The good news stories about how Biometrics is being used by customers keep coming in, here are a few examples:

- A male was seen driving a vehicle and when stopped he provided incorrect details. After the fingerprint device was used, it was found that he was a serial driving offender.
- A Bolton nominal who wasn't know to patrols and gave incorrect details. Using the fingerprint reader it was found that he was "Bolton's most wanted"! He was wanted for breach of conditions and burglaries and had been for months.
- Male identified having jumped from a high building. Initially officers had been deployed door to door to establish who he was and where he came from. Using the fingerprint device, officers were able to provide medical staff with his details and access his medical records. Officers were also able to notify his next of kin but they were unable to attend before he died
- Armed response vehicle detained a male after a short vehicle and foot pursuit. He gave false details. By using the fingerprint reader, he was identified as a disqualified driver. He was summoned to Court and his vehicle seized. Without the fingerprint device, they would have been off the road for two hours as he would have been arrested
- Using the fingerprint reader, an unconscious male was identified in hospital. Family notified and attend hospital
- Officers attended a body found with burn marks and missing limbs. Using the fingerprint reader the identity was confirmed. This led to several enquiries with family and last known movements ascertained
- Female found hanging. By using the fingerprint reader, identity was confirmed at scene and enquiries expedited
- Using the fingerprint reader, Lancashire officers identified a female shown wanted in Scotland. She had been 'no trace' on PNC because her name had been spelled wrong but the device found her.

As more of our customers 'go live' with the fingerprint biometric capability there is no doubt that it will be a major benefit to our customers and the communities they serve in the identification of persons who otherwise may have evaded justice.

## Pronto Mapping – Dyfed Powys Live

Pronto now offers a mapping component, which provides a range of new geographic functionality. Pronto Mapping provides the user with integrated interactions with Command & Control (C&C) systems and the Pronto E-Notebook. A user will be able to:

- Pass a Pronto location field to be displayed on the mapping solution
- Allow a user to correct the location on the mapping solution and pass the corrected location back to Pronto field
- Display C&C incidents on the map – select a C&C incident from the map - pass the selected incident information to Pronto
- Navigate to a C&C incident location using a 3rd party application eg Google Maps

Dyfed Powys police have recently gone live with Pronto Mapping. This gives officers the ability to record accurate location data on all Pronto forms using a drag-and-drop pin functionality - this is particularly useful in collision reporting and stop search forms. A further update in testing will allow officers to map Storm incidents, giving them a visual representation of nearby incidents.

## Hosted Customers – Pronto Service Meetings

The business benefits of the Pronto Solution is being further recognised at the 3-monthly service meetings in the provision of statistics around Pronto usage and over-the-air transactions. One customer recording in excess of 400,000 C&C transactions; 7,650 PNC persons checks; 30,000 PNC vehicle checks and almost 5,000 driving licence checks. In addition to more efficient Pronto form completion, this represents an additional saving on both Airwave traffic and communications staffing.

## Hosted Customers – Infrastructure Update

Our infrastructure team located at Rugby reports that over the last quarter the team has begun its server update moving all within the environment to Windows 2016.

The VPN solution Netmotion has been upgraded. Because of the VPN upgrade the team was able to refresh and update the certificate base of all devices. The team has confirmed that the Internet pipe into the Pronto Network is to be upgraded to a 1GB, from 100MB.

## Partner feature: Experian NameTracer - Pronto QAS

The importance of data quality to support positive policing and efficiency.

Pronto hosted customers have the capability to provide users with a person search option, QAS, providing person/address/information. Data quality is more important than ever in the modern policing world [and by using QAS](#) - Experian's NameTracer software tool - through Pronto, can save officers valuable time when trying to locate individuals or addresses. QAS supports rapid searching by name or address to help officers verify an identity or location. Using a combination of electoral roll, Ordnance Survey, Royal Mail and Experian data, NameTracer can save valuable time within C&C scenarios and on routine tasks.

## Twitter Quotes

[@PCAndreOwen](#) "Just one way [@sussex\\_police](#) use [#technology](#) in Policing. I, like many officers, wrote up a job on way back to the station, sat in traffic (as a passenger) using [#Pronto](#), which saved time and meant I didn't finish late!!" - PC Andre Owen

[@WYP\\_IanWilliams](#) "May PRONTO usage figures Total transactions excluding searches 152,655 which includes: 18690 crime and non-crime updates, 18559 C&C updates, 4499 DV risk assessments, 4572 Intelligence reports, ePNB text entries 91038, Statements 8113, Missing Person reports 1971, Sudden Death 296, Stop and Search 773, Use of Force 1300, Mental Health 235, Traffic stops 1704"- CI Ian Williams

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