New Customer News

A number of new Pronto customers are enjoying better flexibility, speed, and accuracy. The great news about these developments is how
Pronto customers are using the new version 5.0. Here are a few highlights:

- The team has recently had a technical and user interface upgrade provided. While the migration down was slow, these latest features
have brought a much-needed improvement.
- Mobile requests have become more time-sensitive and pass interface deals. Using the fingerprint reader was found to be "essential" in
these cases, helping officers establish an identity and assist in the delivery process.
- More efficient login capabilities for faster logins. Mobile officers found fingerprint readers to be the key to their successful service
delivery; officers eager to help and Information Technology (IT) staff welcome these developments.
- Officers also state that the number of C&C tasks improved in their deployment due to better necessities.

In summary, Pronto customers report a faster deployment of fingerprint devices and greater success in their daily operations. As fingerprints
are more secure and reliable, officers find these devices to be a great help in their efforts to assist the public.

 sangat important to support positive policing and efficiency. By using QAS - Experian's NameTracer software tool - through Pronto, can

The importance of data quality to support positive policing and efficiency.

Partner feature: Experian NameTracer - Pronto QAS

Scenarios and on routine tasks.

Using a combination of electoral roll, Ordnance Survey, Royal Mail and Experian data, NameTracer can save valuable time within
valuable time when trying to locate individuals or addresses. QAS supports rapid searching by name or address to help officers verify an

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Windows 2016.

TOur infrastructure team located at Rugby reports that over the last quarter the team has begun its server update moving all within the environment to
usage and over-the-air transactions. One customer recording in excess of 400,000 C&C transactions; 7,650 PNC persons checks; 30,000 PNC vehicle

The business benefits of the Pronto Solution is being further recognised at the 3-monthly service meetings in the provision of statistics around Pronto
interactions with Command & Control (C&C) systems and the Pronto E-Notebook. A user will be able to:

Navigate to a C&C incident location using a 3rd party application eg Google Maps

Display C&C incidents on the map – select a C&C incident from the map - pass the selected incident information to Pronto

Below are some examples of how Experian NameTracer has been used successfully by customers:

- Female found hanging. By using the fingerprint reader, identity was confirmed at scene and enquiries expedited
- Officers attended a body found with burn marks and missing limbs. Using the fingerprint reader the identity was confirmed. This led to several
- Using the fingerprint reader, an unconscious male was identified in hospital. Family notified and attend hospital
- Male identified having jumped from a high building. Initially officers had been deployed door to door to establish who he was and where he
- Male identified as a serial driving offender.
- A Bolton nominal who wasn't know to patrols and gave incorrect details. Using the fingerprint reader it was found that he was "Bolton's most
- "May PRONTO usage figures Total transactions excluding searches 152,655 which includes: 18690 crime and non-crime updates,

Pronto Press

5th Edition, July 2018

Pronto BIometric Solutions – Strength to Strength

As more of our customers 'go live' with the fingerprint biometric capability there is no doubt that it will be a major benefit to our customers and the

shrinkage of the back-office. By using fingerprint biometric readings, there is a reduction in the need for staff to search for the biometric details.

We now have four Pronto customers live with Biometrics (West Yorkshire, Lancashire, Surrey and Sussex). The good news stories about how

Pronto Mapping – Dyfodol Ffynon

Please refer to the mobile mapping context.

- Pronto is a Pronto location tool to be deployed on mobile mapping solutions
- Click to get more information on the mapping solution
- Display C&C incidents on the map – select a C&C incident from the map - pass the selected incident information to Pronto
- Click here to view our website
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