

# PRONTO ADOPTION GAINS PACE

Over 20 police forces in the UK are already embracing the workflow benefits of our mobile digital policing platform that saves time for busy frontline officers.



## WILTSHIRE POLICE ROLLOUT

Wiltshire Police has gone live with our Pronto digital policing platform. A pilot in February with around twenty users has preceded widescale adaption by almost 1,000 users from late March. Functionality that Wiltshire Police users now benefit from includes:

- Electronic notebook (text entry)
- Police National Computer (PNC) searching (person, vehicle, driving licence)
- Driving licence image searching
- Niche RMS searching (occurrence, person, vehicle, organisation, location)
- Niche tasking / Log update
- Storm searching (deployed, assigned, general search)
- Storm Log update
- Experian QuickAddress (voter roll) searching
- Police statement

Building on this core Pronto functionality, future priorities for Wiltshire focus on evaluation of further functions including PPN, Statement and biometrics search. PPN in particular will allow users to create entities within Niche (occurrence, persons, locations) – an ability that frontline users haven't previously had access to.

## DEVON AND CORNWALL JOIN FORCES WITH DORSET

As part of a major strategic alliance, police forces across Devon, Cornwall and Dorset can now access Pronto applications on a common platform.

Over 3,000 front-line police officers in Devon and Cornwall currently have access to Pronto via their personal issue smartphones. They've since been joined by a further 1,000 officers in neighbouring Dorset that adopted Pronto in 2021, with a

reduced feature set compared to their Devon and Cornwall colleagues.

Consolidation of both platforms onto a single instance of Pronto will coincide with rollout of a new records management system across both forces later in 2022. As a result, the integrated platform will give officers in three counties full access to a rich suite of over 20 Pronto apps.



**OVER  
20  
PRONTO  
APPS**

- PPN**
- Witness statement**
- Niche searching**
- PNC with #DL driving license photos at roadside**
- Niche tasking**
- RTC/crash form**
- Input and view crime occurrences in Niche**
- Sudden death**
- Gazetteer**
- Use of force**
- Storm (command & control system)**
- Police statement**
- Stop and search**
- Medical consent**
- Missing from home**
- HORT1 producer**
- Electronic pocket book with photos**
- Vehicle defect**
- PNC with fingerprint biometrics**
- Vehicle seizure**
- Vehicle summons**
- Vehicle ticketing**
- MG15**
- Mental health**

“Before we adopted Pronto in 2015 there was so much paper to deal with” notes Devon and Cornwall Police Chief Superintendent Ian Drummond-Smith. “As well as cutting the umbilical between police stations and officers on the beat, Pronto has delivered significant environmental benefits.

“A quarter of a century ago I would have had to manually write out a producer using a pen and hand it to the recipient. I had no idea if they had a licence, MOT or insurance until they came into the station with their documents” recalls Chief Supt Drummond-Smith. “With Pronto, our people can make better decisions more rapidly and catch more criminals. This consolidation between our forces also pays major dividends in terms of intelligence sharing between the three counties.”



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**IAN DRUMMOND-SMITH**  
CHIEF SUPERINTENDENT,  
DEVON AND CORNWALL POLICE

As part of its Pronto deployment Devon and Cornwall Police is also using a plug-in biometric reader that allows officers to check suspects' fingerprints on the spot. “Before Pronto if you were suspicious about a suspect's identity, the only way to confirm it was to arrest them and take them to the station for fingerprinting” notes Chief Supt Drummond-Smith. “As a young officer, what wouldn't I have given to have all that information and functionality available digitally at my fingertips?”

### **POLICE SCOTLAND ADDS PENTIIP INTEGRATION TO PRONTO**

The Penalty Notice Processing (PentiP) system offers a nationwide solution for the digital issuing and processing of speeding tickets, ASBOs and other on-the-spot penalty notices. Already in use with a number of Pronto-equipped police forces, it's now been deployed by Police Scotland to eight of thirteen divisions in a move that gives officers access to the same processes.

PentiP integration on Pronto allows officers to issue penalty notices to the recipient by printing tickets on a Bluetooth printer linked to their smartphone and send the data directly into the PentiP system. The solution replaces the previous need to manually re-key information into as many as eight different IT systems back at the police station.

Meanwhile Merseyside Police has rolled out PentiP integration to all Pronto equipped officers after a successful trial. The move represents a major workflow efficiency booster, also eliminating the need for staff to re-key data into systems manually.

**PENTIIP HAS NOW BEEN DEPLOYED BY POLICE SCOTLAND TO EIGHT OF THIRTEEN DIVISIONS.**

