



**STREAMLINING MULTIMEDIA RECORDS MANAGEMENT**

# PREMIERONE RECORDS

Public safety is entering a new era of records management driven by a proliferation of data, both traditional and multimedia. Not just a location address, but photos and complete location history. Not just a suspect description, but a mug shot and rap sheet. Not just an incident report, but evidence sheets, interview recordings, surveillance video and crime scene photos.

Specifically developed for law enforcement, PremierOne™ Records optimizes the management and control of this information explosion. With its secure, centralized data repository, the system streamlines the capture, organization, management and distribution of information in a wide variety of media from a broad range of sources. It allows you

to attach files such as images and video to field interviews, case reports and master index records, providing more reliable, more actionable information in real time. Plus, PremierOne Records is user-configurable to work the way you do, helping you to improve your operational efficiency and reduce total cost of ownership (TCO).

# EFFECTIVELY MANAGE THE INFORMATION EXPLOSION

One of public safety's biggest challenges of the multimedia era is records management. PremierOne Records is a powerful RMS system that brings beginning-to-end efficiencies to the handling of traditional and multimedia content. The system lets you collect, secure, organize, correlate and distribute information in support of the entire team – from patrol officers to dispatchers to back office personnel to field investigators to prosecutors. An integral part of the PremierOne Suite of public safety applications, PremierOne Records maximizes real-time information sharing with CAD, Mobile and Jail solution users providing them with a common operational view and improved situational awareness.

## STREAMLINING DATA MANAGEMENT

PremierOne Records' centralized information repository optimizes data input, access and sharing to give you powerful new operational efficiencies. It streamlines the organization and management of large volumes of traditional records as well as multimedia files such as audio, video and image files. It optimizes real-time access to mission critical information regardless of where it's located, and lets you organize crime reporting data in virtual case folders. This actionable intelligence results in better decisions, more successful investigations, improved analysis and, ultimately, increased first responder and community safety.

## SINGLE AND MULTI-AGENCY CAPABLE

When it comes to criminal activity there are no boundaries; that's why public safety agencies need the ability to share timely criminal information regardless of jurisdiction. PremierOne Records enables real-time access, query, sharing and management of critical data across your own operations, along with those of other agencies and jurisdictions. It supports consolidation of data systems and can serve an unlimited number of agencies on a single system, allowing each agency to control what data is shared, and when and where to share it.

## RELIABLE AND ACTIONABLE DATA

The availability of accurate and reliable data depends on consistent data entry as well as efficient data sharing and management. PremierOne Records' advanced business logic ensures that users collect all pertinent information, optimizing data consistency, efficiency and reliability. Master indices for people, entity, property, vehicle and location allow data to be entered once, reducing duplicate data entry and automatically delivering more reliable data throughout the system.



## A WIDE RANGE OF FLEXIBLE MODULES

**PremierOne Records includes more than 30 standardized modules that make data input simple, fast and accurate**

- AFIS Returns
- Animal Control
- Booking
- Call for Service
- Case/Incident Reporting
- Case Management
- Citations
- Civil Processing
- Confidential Informant
- Daily Activity Report
- Field Interviews
- Firearm Dealers/Permits
- Gangs/Gang Members
- Impounds
- Intelligence
- Juvenile Referral
- Master People, Property, Location, Entity and Vehicle
- Narcotics
- Neighborhood Watch
- Pawn Dealers/Pawns
- Permits and Licensing
- Photo Lineups and a Photo Book
- Property Sheet
- Property and Evidence (optional)
- Registrants
- Training
- Warrants
- Witness Statement

# REDEFINING RECORDS MANAGEMENT

PremierOne Records is leading the way to more efficient, more effective handling of large amounts of mission critical data, streamlining and integrating RMS processes from capture to archiving.



## DESIGNED TO WORK THE WAY YOU DO

With shrinking budgets, reduced staffing and evolving reporting requirements, you need a cost effective RMS system that can help you effectively control your information and maximize operational efficiencies. Through its innovative advanced configuration tool (ACT), PremierOne Records provides user-configurable modules you can design to conform to your workflows and business processes. You can even create your own modules to capture information specific to your agency. The result is an RMS that works the way you do, eliminating inefficient manual procedures and costly third party customization.

## ENHANCED SECURITY ACROSS THE RECORDS LIFECYCLE

PremierOne Records helps you protect your crucial information by providing advanced levels of system-wide data security. Access to specific data is controlled by a number of criteria: by user, security role or agency, as well as by data content, workflow stage or manually set parameters. The system assures the highest levels of data integrity in a number of ways:

- System-wide auditing allows administrators to track what has been added, deleted or altered in every record in real time
- Dissemination and activity logs for each case, master index or any other folder provide a clear view of who has accessed or printed any of the contents

- Automatic notifications can be set to alert the user of any changes to assigned Cases or Master Records
- Digital signatures on each record assure that contents have not been tampered with outside of the system
- All security controls also apply to mobile records even when users are working without network connectivity

## STANDARDS BASED

Built on a services-oriented architecture (SOA) and designed on Microsoft®.NET technology, PremierOne Records is scalable to support system expansion as your needs evolve in the future. Based on the Microsoft SQL Server® and Web Services, PremierOne Records quickly searches millions of records, saving your staff time while making more information available to the field, where it is most needed. The solution offers standards based, self-updating desktop and mobile clients, enabling you to reduce deployment costs and IT overhead. PremierOne Records is designed to support third-party applications and data standards such as the National Information Exchange Model (NIEM) and the Law Enforcement National Data Exchange (N-DEx). It is also compatible with state and federal-compliant Incident- Based Reporting (IBR) and Uniformed Crime Reporting (UCR) systems. By making it easy for field personnel to validate their data entries for compliancy, PremierOne Records helps assure complete and accurate reports the first time.

## **POWERFUL REPORTING**

PremierOne Records provides comprehensive reporting options that enable you to control the dissemination of sensitive data. With pre-defined, user-defined and ad hoc reporting capabilities, PremierOne Records provides informational, administrative, statistical and trend analysis reports so you can easily create, publish and share data. Your department staff will be able to spend more time analyzing the data and producing reports, rather than simply collecting and aggregating data. The value to you is more accurate statistical information available when you need it. In addition, a Records Data Warehouse simplifies data access for third-party information sharing systems, making operational data available for advanced analytics such as predictive crime analysis.

## **DATA IN, INTELLIGENCE OUT**

PremierOne Records streamlines your organization and management of all types of data to deliver mission critical situational intelligence. As part of the PremierOne Suite of applications, the PremierOne Records and Records Mobile clients integrate with the CAD, Mobile and Jail modules to optimize information exchange across multiple connection points. PremierOne



empowers you to provide users with an intuitive single operational view of each incident, leading to faster, smarter decisions and enhancing first responder and community safety. As the explosion of mission critical information is redefining public safety, PremierOne Records is redefining records management.

# **PUBLIC SAFETY'S ONLY END-TO-END MISSION CRITICAL PORTFOLIO**

Only Motorola offers public safety organizations a complete, end-to-end portfolio of technology solutions that include radio and data infrastructure, dispatch consoles, mobile devices and powerful, integrated applications. This trusted portfolio provides advanced solutions to position your department for the future – serving, protecting and empowering your community and your public safety professionals today and tomorrow.

To learn more about how PremierOne Records and the PremierOne platform can help you streamline information access, management and sharing across your operations, contact your Motorola representative or visit [motorolasolutions.com/premieronerecords](http://motorolasolutions.com/premieronerecords).