Updated December 20, 2022

Business & Commercial Radios

To our Business & Commercial Radio customers:

Motorola Solutions is aware of PSIRT advisory FG-IR-22-398 issued by FortiGuard. Motorola Solutions uses Fortinet products in some solutions that we sell and offer as a service, and we take this matter very seriously.

What we know

We have determined that the following Motorola Solutions Business & Commercial Radio products **were impacted** by the vulnerability:

NITRO

What we are doing

Security updates have been successfully applied for all customers and no further action is required.

What you can expect from us

Motorola Solutions will remain diligent in monitoring the situation keeping our customer informed. Additional updates regarding this vulnerability will be published on our <u>Motorola Solutions customer notification center</u>. We recommend that you bookmark this page to remain abreast of the most recent information that we have available including any recommended actions relating to Motorola Solutions systems, products and software.

Protecting Your Systems - General Guidance

As a general practice, we strongly recommend that Motorola Solutions customers regularly take the following steps to protect their systems:

- 1. Apply all updates provided by Motorola Solutions and other vendors as soon as possible.
- 2. When connecting over the internet, always apply strong security controls.

We are committed to providing secure products and secure services that help people be the best in the moments that matter. Customers who would like more support with this, or any cybersecurity issue, should contact their Customer Support Manager or Account Executive.