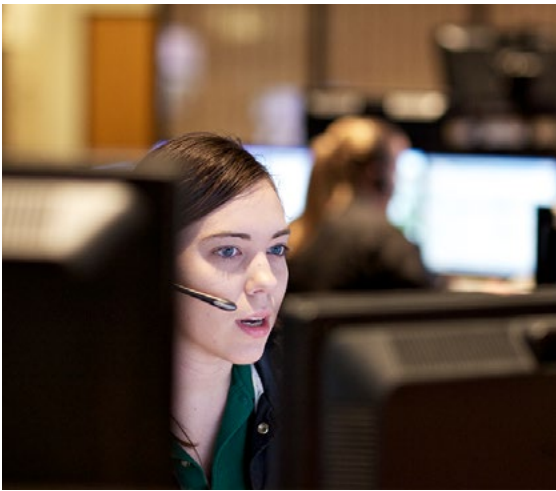




MOTOROLA SOLUTIONS FEDERAL SECURE SUPPORT CENTER

Motorola Solutions' Federal Secure Support Center was established to provide a secure support environment in accordance with U.S. Federal Government mandated security requirements.



SECURE FACILITY AND PERSONNEL REQUIREMENTS

Motorola Solutions' Federal Secure Support Center is built to meet NISPOM Chapter 5 physical standards. The facility is secured with multiple physical access controls and video surveillance. The center operates as a stand alone operation with dedicated monitoring and support resources for the restricted customer base. All monitoring, technical support and customer dispatch services are conducted from within the secure facility.

Motorola Solutions requires all authorized staff to maintain appropriate government clearances, based on the agencies supported.

AUTHENTICATION AND CUSTOMER NETWORK ACCESS

Support employees only have access to the information required to support the customer networks. Monitoring and case management databases, along with the isolated network they reside on, are dedicated for this customer base and are only accessible from within the secure facility.

To deliver remote management services, Motorola Solutions provides secure, encrypted connectivity to your network.

These network and Information Technology resources have been built to comply with the requirements associated with information assurance.

Motorola's comprehensive portfolio of Services offerings is built upon a lifecycle approach to help you at every phase: Professional, Integration, Support and Managed Services.

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