



AMS

Alarm Management System



Automatic, Intelligent Dispatching of Alarms & Tasks

Teldio's Alarm Management System (AMS) is an automated, intelligent alarm management and notification system which can dispatch messages to the right users instantly without the need for user intervention (dispatcher). By doing so, response times to alarms and emergency events are significantly reduced.

Teldio

Automatic Alarm Management & Notification



Alarm Inputs

- Fire Alarm Panel
- Production Machinery
- Panic Buttons
- Building Management System
- HVAC System
- Pump, Sensors, etc.
- Avigilon Events
- Work Ticketing Software
- Management Software
- SCADA Systems
- & More

Notification Types

- Radio Text & Teldio Smart Tickets
- Pre-Recorded Audio Alerts to Phones & Radios
- Relay Events (Strobe lights, Alarm Systems)
- Email & SMS
- Web Dashboard
- Avigilon Event Triggers
- & More



Web-Based Interface

The AMS interface can be accessed from a web browser on any networked computer. With an easy to navigate User Interface, users can manage alarms, contacts and generate reports. User roles can be set up for users to restrict what actions can be performed within AMS.

Intelligent Alarm Routing

AMS integrates into alarm systems and continuously monitors for alerts and uses its easy to manage Dispatch Rules and Behaviors to dispatch each alarm notification to the right individual(s) or group(s) based on the alarm content.

Enhance Employee Safety

AMS ties in to employee safety solutions by recognizing notifications from Teldio's mounted panic buttons, MOTOTRBO™ as well as Teldio's own Man Down and Lone worker solutions to send notifications to response groups.

Notify the Right Person

AMS sends a pre-recorded voice and/or text alarm message to the correct individual's devices, based on their competencies.

Common Uses

- Machinery malfunction notification forwarded to Engineering
- Panic button alarm from campus classroom sent to Security
- After-hours call button pushed to Customer Service Representative
- Offsite manager is notified of fire alarms