



TruDispatch Console

Connecting Dispatchers to Mobile Workforce

TruDispatch Console (TDC) is a software-based voice and text dispatch solution designed to bridge communication between mobile MOTOTRBO™ radio users and stationary PC users.

TDC connects a dispatcher with or without radio coverage to hundreds of devices and multiple sites on a radio network. With the push of a button, dispatchers can quickly make or receive calls with individuals or talkgroups, oversee network communication, playback audio and manage multiple resources in real-time.



Streamline Communication Between Dispatchers & Mobile Radio Users

Tallyman's IP-based software solution keeps your team in constant communication, whether they're in the office or in the field, TDC enables them to collaborate seamlessly. From a single intuitive display, dispatchers have the ability to monitor or initiate voice conversations with radio users and talkgroups. Text messages can also be sent back and forth between the voice dispatcher and handsets to relay information as required. TDC automatically records and logs all conversations for quick playback and archiving.



Private & Group Calls

TruDispatch Console allows PC users to broadcast onto the radio network. Dispatchers can make & receive private calls to targeted MOTOTRBO™ users and talkgroups on the radio network.

Text Messages

Keep radio users up-to-date by sending them important information and instructions via MOTOTRBO™ text message. Dispatchers can also receive text messages from radio users.

Monitor Radio Channels

Dispatchers can select which radio channels they wish to monitor and will automatically hear all associated radio traffic. TDC records this audio in the background for future playback.

Customizable User Interface

TDC is designed to adapt to your operational requirements. The software provides dispatchers with quick access to frequent users, talkgroups and channels.

Emergency Alarms

Radio users can easily send dispatchers emergency notifications. On the dispatchers' screen, the alarm is displayed in the notification area until it is dismissed.

Easy to Operate

TDC's intuitive design makes it easy to learn and operate. Speak with radio users on different channels & locations with the push of a button.

Paging

Dispatchers can request a call back from unavailable individuals by paging them directly.



Immediate Audio Playback

Dispatchers have quick access to the last 12 hours of user calls and can instantly replay conversations for verification.

Call Logging & Archiving

TDC archives your data for future playback. Calls are stored as MP3 files and can be searched and filtered by time, Radio ID, and talkgroup.

Recent Playback#1 Playback#2

9 calls made in the last 12 hours

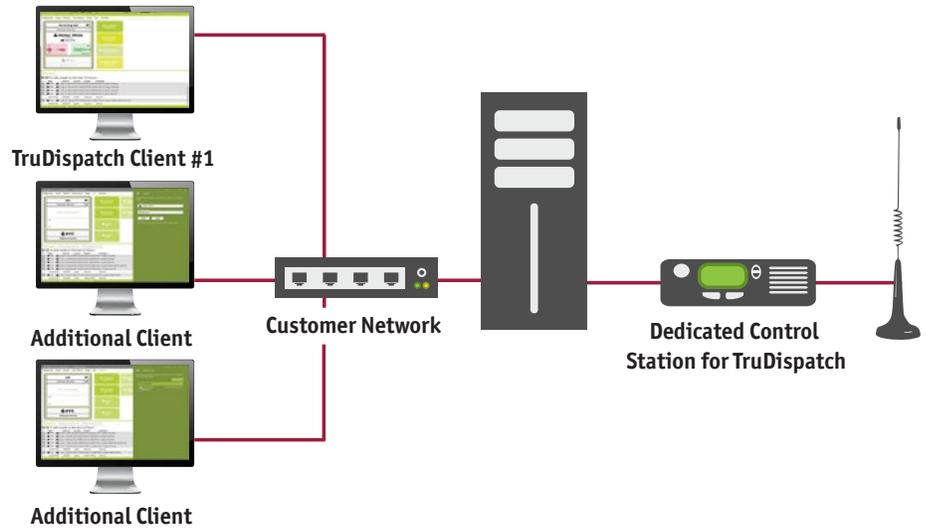
#	TIME	LENGTH	CALLER	TARGET	CHANNEL
▶ Play	1 call / Sep 30 2015, 9:43:23 AM to 9:43:28 AM		guest	Facilities	
▶ Play	1 call / Sep 30 2015, 9:49:13 AM to 9:49:19 AM		quest	Security	
▶ Play	2 calls / Sep 30 2015, 9:49:34 AM to 9:49:47 AM		quest	Walter White, Security	
▶ Play	1 call / Sep 30 2015, 10:18:14 AM to 10:18:20 AM		quest	Security	
1	10:18:14 AM	00:00:06	quest	Security	Security
▶ Play	1 call / Sep 30 2015, 10:18:24 AM to 10:18:28 AM		quest	Walter White	
1	10:18:24 AM	00:00:04	quest	Walter White	Security

localhost (v0.1) | guest (v0.1) | 0 Notices | Channel Idle

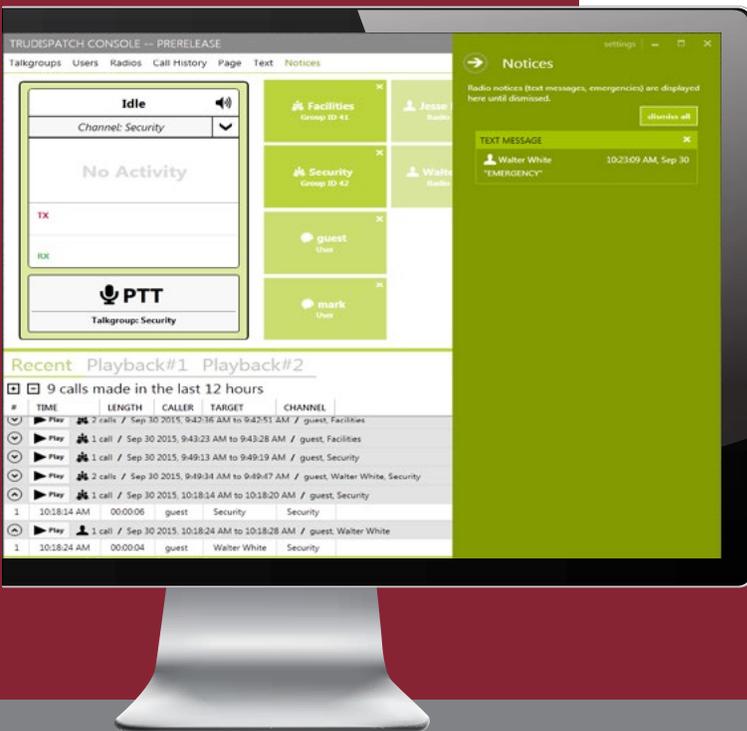
Common Uses:

- Assign the nearest available HVAC technician to respond to an emergency situation
- Immediately playback audio to a supervisor to explain the situation
- Taxi driver calls into the dispatch center to find their next customer
- Relay work orders and information to or from work crews, supervisors and field workers
- Request a call back by paging mobile workers
- Easily find the MP3 file you are looking for in the call logs sorted by date, time and radio ID

Call Handling & Dispatching



The server interfaces to the radio system using a dedicated control station while the TruDispatch Manager administers the channels, and audio stream. The TruDispatch Console software can be installed on any networked computer to communicate back with the server to place/receive calls and texts messages, and access recorded data and logs.



Key Industries

- Security
- School Buses
- Courier Service
- 24/7 Electrical/ HVAC
- Taxi
- Transportation



Improved Accountability

By monitoring and recording calls, companies can confirm employees are adhering to their standards, perform evaluations of dispatchers dealing with emergencies, and use the files for future training purposes. Additionally, the records can be used to minimize legal liabilities.



Increased Productivity

Manage your entire team more efficiently with a dispatch console. Dispatchers can communicate and manage multiple radio channels on a Windows PC and relay important information to and from work crews, supervisors, and field workers to maximize productivity.



Situational Awareness

Take command from virtually anywhere. TDC bridges communication between radio users whether they are in the office, on the road or in the field. Stay up-to-date of mobile workers' activities by enabling dispatchers to coordinate work orders, verify location, and provide real-time information.



Tallysman

Wireless

We have given ourselves the mandate of increasing the efficiency of mobile business operations by combining the benefits of Tallysman's feature rich applications with digital 2-way radio communication systems. Our solutions are scalable, helping your communication networks to grow and they are bandwidth efficient enabling you to compete on a level playing field with cellular carrier solutions.

How can we help you? Tallysman Wireless' team of professionals is here to assist you with pre-sales support by providing WebEx presentations to your staff and clients, assisting you with data system design, and providing you with professional client proposals. Our team is also on hand to provide you with support during system implementation and post-sales support.