



REDUCE FALSE ALARMS

IMPROVE OFFICER SAFETY

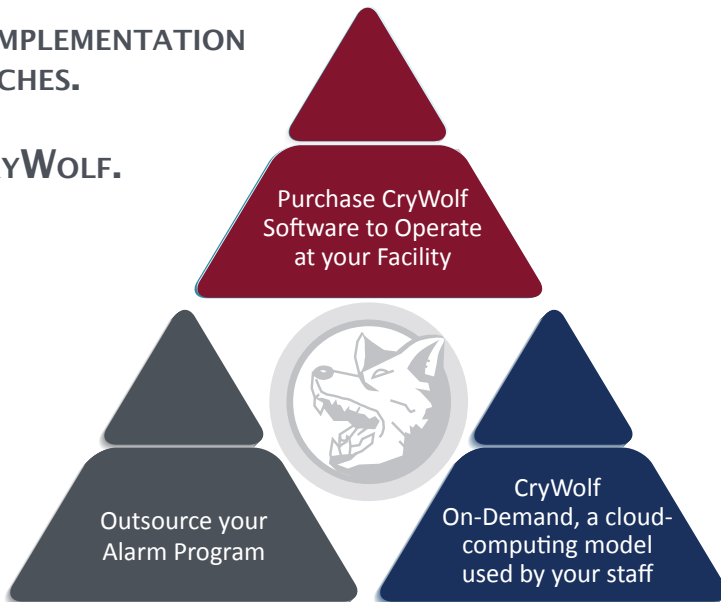
MAXIMIZE FEE COLLECTION

Scarce resources and an increased demand for services make false alarms an extreme burden for public safety agencies. Responding to false alarms puts officers at risk, injures thousands of people, and costs millions of dollars. Without effective management, the number of false alarms increases each year.

CryWolf false alarm management solutions have helped hundreds of agencies reduce false alarms, increase fee and fine collections, and improve officer safety. Our patented technology and quality service help agencies achieve their alarm reduction strategies.

THREE IMPLEMENTATION APPROACHES.

ONE CRYWOLF.



- ALARM REGISTRATION AND RENEWAL
- NOTICING AND BILLING
- COLLECTION OF FEES AND FINES
- REPORT GENERATION
- HEARING AND APPEALS

ELIMINATE FINANCIAL RISK

- No upfront systems development, licensing, conversion, or equipment costs
- Compensated entirely from the revenue CryWolf helps generate
- Transition between implementation approaches as your operational needs change



www.crywolf.us

“We’ve **reduced our call volume by about 44%** — saving the city money, decreasing man hours, and cutting response time when real emergencies happen.”

– Mid-size Southern City





“We are pleased with the **consistent decrease in false alarm calls** since implementing CryWolf. This decrease has resulted in our officers spending significantly less time responding to false alarms — leaving them available to **respond in a more timely manner** to other calls for service.”

– Large Western City

FAST AND EFFICIENT FALSE ALARM PROCESSING

- Generate custom notices, bills, forms, and reports
- Transfer alarm information to and from dozens of CAD/RMS vendor systems
- Track registered and unregistered alarm systems
- Integrate alarm incident, billing, and accounts receivable information

IMPROVED CITIZEN AWARENESS AND COMPLIANCE

- Correspond electronically with alarm owners and companies
- Provide citizens secure, 24/7 online access to account information

INCREASED OFFICER AND PUBLIC SAFETY

- Provide dispatchers and responders alarm status information
- Support mobile device access for better on-scene awareness

CONTINUAL PROGRAM IMPROVEMENT

- Support even the most complex alarm ordinance provisions
- Adapt to ordinance changes with ease

LATEST TECHNOLOGY

- Patented system architecture
- 100% web-based public and administrative access
- Latest Microsoft®.NET technology
- Built-in tools for validating addresses
- Mobile device support



SERVICES

- Commercial bank lockboxes and PCI compliant online payments
- Annual, independent SSAE16 control and data security audits
- Secure firewalls, redundant off-site back-ups, cyber insurance
- Alarm company coordination



- Technology and services company since 1999
- Hundreds of states, cities, and counties use PSC software and services
- 100% U.S.-based development and services
- Custom mobile apps to access central databases
- National reputation for responsive, high-quality customer support

Non-alarm licenses and permits to manage? Ask about Medallion®:

- Manage unlimited license and permit types
- Streamline license/permit application and approval
- Eliminate manual and paper processes
- Provide mobile access and update
- Manage fees, violations, and investigations

“Since implementing CryWolf, the city has experienced a significant **47% drop in false alarm calls and collected nearly \$500,000** in false alarm fines and registration fees.”

– Mid-size Southwestern City

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