AgencyWeb® IWM℠

Automated
Public Safety Workforce Management Software

AgencyWeb® IWM is an easy-to-use, web-based system that simplifies daily workforce management for public safety personnel. It offers a wide range of applications that increases operational efficiencies and reduces costs ... from complex staffing requirements to analytics and beyond.

Welcomed by both supervisors and employees, AgencyWeb® IWM is accessible 24/7/365 from anywhere with an Internet connection. Executives benefit using productivity screens that translate complex data into visual views of workforce activities. Thanks to its automation and auditing capabilities, time is saved by support staff and personnel accountability is significantly improved.

AgencyWeb® IWM's public safety centric applications make it an ideal solution for individual agencies or county-wide agency groups, each with their own policies and procedures. Plus, as a centralizing solution it is able to share its workforce data with external platforms as a standard practice. As a result, workforce redundancies are eliminated and data accuracy is improved.
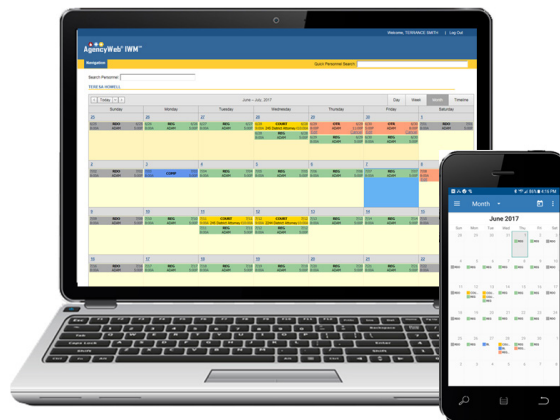
CONTACT US TODAY AT 866.779.1689 FOR A FREE CONSULTATION.

COMPREHENSIVE
- Public safety centric workforce apps
- Mobile access using native app
- Data exchanges with other systems as standard practice

CONFIGURABLE
- Automates processes based on agency policies
- Minimizes compliance risk
- Secure, role-based access

COST EFFECTIVE
- Centralized, unifying solution
- Increases workforce productivity and reduces costs
- Quantifies cost of services using data-driven analytics

WEB SOFTWARE	INTERFACES	SECURITY	HOSTING	PRO SERVICES

Workforce Management Complexity - Simplified.

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Orion Communications understands the complexities involved in managing the public safety workforce. Our AgencyWeb® IWM software is designed to simplify these complexities by automating operational processes based on each agency's unique policies. This enables us to '*Serve Those Who Serve*' by providing workforce software that is relevant, configurable and sustainable.

AgencyWeb® IWM is a web-based solution that is hosted on a Microsoft Server running IIS and utilizes a Microsoft SQL backend. No client software is required. It can be provided as an on-site or vendor hosted solution, or procured as a perpetual license.

WORKFORCE ANALYTICS
Data-driven workforce analytics quantifies cost-of-services and can be used for better planning and policy decisions.

ROLE-BASED PLATFORM
Role based permissions enable employees access to relevant data and self-services using web screens, agency email, text messaging and/or optional mobile devices.

SCHEDULING INTELLIGENCE
Built-in intelligence integrates complex scheduling with assignment management to ensure that the right persons fill the right positions at the right time.

EQUIPMENT TRACKING
Agency assets or any field equipment, such as weapons or vehicles, can be allocated and tracked throughout their life-cycle by employee, assignment, or unit.

TRAINING COORDINATION
Centralized access to training courses and employee results saves time and reduces costs.

AgencyWeb® IWM can be acquired with the full suite of applications, or as a core platform that allows applications to be added to its foundation as needed.

AGENCYWEB® IWM CAPABILITIES
♦ Business Intelligence Workforce Reporting
♦ Automate Scheduling Management
♦ Dynamic Shift Rosters
♦ Coordinated Employee Calendars
♦ Intelligent Work Assignments
♦ Voluntary Overtime Signup
♦ Time and Attendance Tracking / Reporting
♦ Automated Vacation and Shift Bidding
♦ Coordinated Shift Swaps (Trades)
♦ Extra-Duty Scheduling and Tracking
♦ Emergency OPS Scheduling & Staffing
♦ Subpoena Notifications / Receipt Acknowledgement
♦ Equipment Tracking by Employee or Units
♦ Multiple Employee Self-Service Workflows
♦ Curriculum Based Training Management
♦ Skills / Certification Tracking and Renewal Alerting
♦ Announcements Agency-Wide or to Specified Groups
♦ Real-Time Employee Call-to-Action Notifications
♦ Comprehensive Personnel Data Management

Orion Communications

CERTIFIED WOMEN OWNED BUSINESS

WWW.ORIONCOM.COM