

NTELLIGENT SERVICES FOR MINING OPERATIONS

Nowadays mining companies should optimize their digital transformation in order to improve productivity, reduce costs, increase operative efficiency and ensure safety in an adverse and demanding environment. In that context, they need the support of a business partner with necessary know-how and expertise to help them protect their investment in communication infrastructure.







INTEGRATION OF COMMUNICATIONS

It is critical that the mining companies incorporate critical communications. Companies should have an intelligent, reliable, and robust network to enable different communication technologies, supported by services. The reason, guarantee operational continuity and provide information in real time. From the headquarters to the innermost location of an open mine or underground.



INDUSTRIAL INTERNET OF THINGS (IIoT)

Industrial Internet of Things (IIoT) helps better manage daily operations and provide faster and efficient safety answers.

In mining, collection and processing of data converted into information contribute to a better management of operations and greater security. Through real-time information monitoring and control services, risks are minimized and the correct preventive decisions are made.

CAPITAL INVESTMENTS IN THE MINING INDUSTRY

Mining companies, as any business organization, have limitations in capital with restricted budgets. Therefore, the greatest portion of the investment is to acquire essential equipment to develop the business.

However, any business activity, much less those developing within demanding environment as mining, may operate and advance today without a strong and integrated digital communication structure. The reason is simple.



AN INTERCONNECTED MINE IS A SAFER MINE

The essential investment requirements include:

- Critical underground communications
- Real-time security and safety response
- Assets monitoring from land to delivery
- Process automation
- Data intelligence
- Rugged devices in extreme conditions
- Uninterrupted reliable interconnectivity



HOW TO PROTECT YOUR INVESTMENT IN COMMUNICATIONS

Motorola Solutions accompanies the initial investment in communications systems, devices, applications and accessories with a complete service structure that includes a predefined operating expense (OPEX), avoiding unforeseen capital expenses (CAPEX) and out of budget. This model provides the following benefits:







Automate software updates



Pay only for the capacity needed today and expand as the requirements change



Release capital for investment opportunities in the mining business



Focus in the operation instead of the communications infrastructure issues

WHY SHOULD I TRUST IN MOTOROLA SOLUTIONS SUPPORT AND MANAGED SERVICES?

Mining workers develop their tasks under extremely difficult situations affecting also the performance of their radios. These devices must continue to work under the most adverse environments and in case of any emergency or risk situation.

As technology moves forward, the complexity of the need of devices, networks and safety increases too. Managing all this complexity guarantee that all your systems keep updated and not become a problem in your operations. Focus on your task and, at the same time, protect your investment knowing that your infrastructure is managed by the experts.

SITUATION

An **incident in the system** may not be immediately identified, the fix may take a long time or cause additional inconvenience at the mine.

The degree of automation of mining companies increases their **exposure to cyber attacks**. It is critical to maintain the system up to date and protected from downtimes.

Communication equipment without **periodic preventive maintenance** is subject to failures that cause costly downtime.

A mining operation cannot have specialized personnel continually attentive to its proper operation.

A system that has been **working for years without updates**, suffers a problem that creates the need to update hardware and software and, consequently, a significant unexpected CAPEX.

RESPONSE OF MOTOROLA SOLUTIONS

The **Monitoring System Service** receives information in the **Network Operation Center (NOC).** The action to be taken is predefined and resolved remotely or by sending a field technician to the site.



A **Maintenance Service Contract** ensures periodic visits by specialized personnel who are in charge of maintaining all the parameters and connections, in addition to taking the additional preventive actions that are necessary.



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With a **Software Updates Agreement (SUA)**, that is, an evolving maintenance service package, the software is always up to date and is supplemented with hardware when necessary. All users also receive training on new software releases.



EXTRACT THE FULL POTENTIAL OF YOUR MINING ACTIVITY

Motorola Solutions understands the challenges of such a complex activity as mining and has a long history of developing innovative solutions and services for the industry. The relationship with our customers is solid and differentiating. We work alongside them so they can use cutting-edge technology with more efficiency, intelligence and security.

To know more on services offered by Motorola Solutions for mining, please visit: www.motorolasolutions.com/mining

