



# 9-1-1 OFFSITE PORTFOLIO FOR VESTA® 9-1-1

## MAINTAIN 9-1-1 CONTINUITY FROM WHERE YOU NEED TO BE

An ever-changing world presents challenges that test the abilities of your Public Safety Answering Point (PSAP) to effectively serve your community. With Motorola Solutions' 9-1-1 Offsite Portfolio, which includes VESTA® solutions, your call takers can easily answer the call of duty from any location.

### STAY CONNECTED WITH VESTA

Natural and manmade disasters may prevent your call takers from being able to report to the PSAP, or large-scale events may require them to take calls from an alternate location. In these instances, they need access to the emergency call handling technology they're accustomed to in order to be most effective and provide citizens the level of service they've come to expect. Knowing each PSAP has unique needs, Motorola Solutions has several options for our VESTA® 9-1-1 Next Generation 9-1-1 (NG9-1-1) call handling solution to give PSAPs the flexibility necessary to maintain operations in any situation.

These cost-effective offers provide the same powerful VESTA 9-1-1 functionality running in the primary PSAP. Yet, each is easily set up, whether at home or another remote location, so that call takers can start or resume their life-saving work with minimal effort.

### As of April 2020, per NENA's 9-1-1 & COVID-19: A Report on PSAPs During the Pandemic:

- 64% of PSAPs reported no capability for remote operations
- Only 30% can work remotely from a separate public-safety or government facility
- Only 7% have the ability to work from home

### VESTA 9-1-1 Offsite Solutions

- Helps call takers work from home or another location quickly and effectively
- Gives PSAPs easy and cost-effective solutions to maintain 9-1-1 operations
- Allows call takers to get started with minimal effort



## VESTA® 9-1-1 REMOTE DESKTOP CONSOLE

VESTA 9-1-1 Remote Desktop Console is a remote PSAP solution that enables a console user to take VESTA 9-1-1 calls from a location outside of the call center, such as from a call taker's residence, using a remote computer. The console user connects offsite through a secure virtual private network (VPN) connection to the VESTA 9-1-1 console from the Windows® Remote Desktop program. Customers can utilize their own workstations or laptops, or they may purchase them from Motorola Solutions. This feature does not require VESTA 9-1-1 software or use of a Sound Arbitration Module (SAM) at the remote site since it utilizes the VESTA 9-1-1 software and SAM at the console in the PSAP.



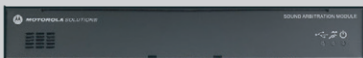
### DESKTOP BUNDLE

Choose the VESTA 9-1-1 All-in-One Bundle for a standard desktop setup, including a keyboard and mouse.



### LAPTOP BUNDLE

Select the Laptop Bundle for a more portable option for temporary call handling.



### SOUND ARBITRATION MODULE

Each bundle includes a Sound Arbitration Module (SAM), as well as a SAM Speaker Kit, for audio control.



### SINGLE JACKBOX

A single jackbox is included with the SAM.

## VESTA 9-1-1 ALL-IN-ONE OR LAPTOP BUNDLE

Call takers can set up at home or in temporary PSAP locations, almost like they are working in the primary PSAP, with the VESTA 9-1-1 All-in-One or Laptop Bundle. This Offsite solution, like VESTA CommandPOST, provides the same VESTA 9-1-1 software they're familiar with. It also comes packaged with everything they need for an at-home or offsite position. This includes your choice of a laptop or personal computer, as well as a SAM, SAM Speaker Kit and patch cable. Optional items include Genovation keypads.

## VESTA® CommandPOST

The VESTA CommandPOST call handling solution is a unique solution designed for permanent backup positions, such as in mobile command centers, or as a backup to a primary PSAP enabling on-scene call handling, such as for an emergency or a scheduled event, like a festival.

The VESTA CommandPOST solution includes a laptop which can be connected back to the primary VESTA 9-1-1 call handling system controller using a VPN via wireline, wireless or satellite Internet connection. It's housed in a watertight and ruggedized package, yet also lightweight and easily portable, making it ideal for mobile use. Call takers simply plug the solution into power and network lines to begin answering calls normally.







## MOTOROLA SOLUTIONS NG9-1-1 EMERGENCY CALL HANDLING

Our VESTA® and CallWorks Next Generation 9-1-1 solutions serve more than 60% of all U.S. Public Safety Answering Points, as well as almost 150 Federal and DoD operations globally. As one of the most trusted solutions providers in Public Safety communications, we help people be their best in the moments that matter.

Save Clicks. Save Seconds. Save Lives.

For more information, please visit us on the web at: [www.motorolasolutions.com](http://www.motorolasolutions.com)



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