

**DISPATCH COMMUNICATIONS PLATFORM** 



# WHEN MINUTES MATTER

# YOU NEED TO KNOW THAT YOUR COMMUNICATIONS SYSTEM CAN HANDLE WHATEVER CHALLENGES IT WILL FACE IN TODAY'S COMPLEX WORLD.

At the centre of the most demanding communications environments, you'll find an Avtec Scout™ Select dispatch console—protecting people, assets and livelihoods. When a call comes in, you can feel confident that you've selected a reliable and efficient communications system from a company that understands what is important to you.



#### **PROVEN**

When you choose the Avtec Scout family of solutions, you're joining more than 75 utilities, six major U.S. airlines, hundreds of public safety agencies and dozens of Fortune 500 companies that have deployed Avtec Scout dispatch consoles for their mission-critical communications.



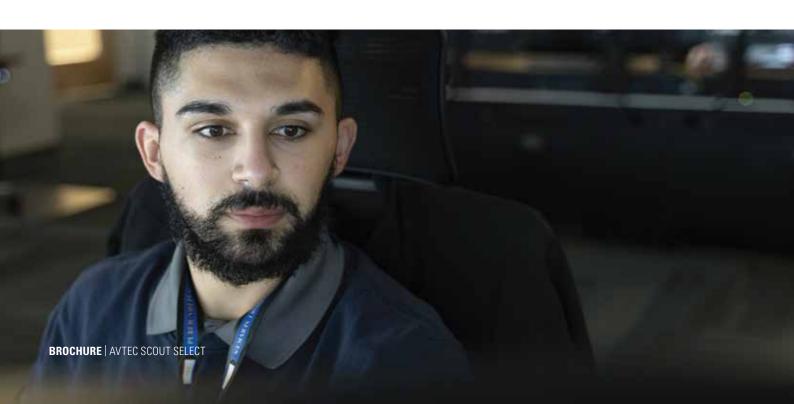
#### **SCALABLE**

Build for now, but be prepared for later—your investment is always safe, since Avtec Scout Select dispatch consoles can grow in both capacity and capabilities as your needs dictate. And, as your requirements change over time, systems can be consolidated to one location, redistributed to many locations or augmented to accommodate growth.



#### **RELIABLE**

Avtec Scout Select dispatch consoles are built on open standards and integrate seamlessly with leading radio, telephony, push-to-talk over cellular (PoC) and broadband technologies. And since they are fully redundant, you can trust the Avtec Scout Select family of solutions to deliver exceptional audio quality during standard operations, or during mutual aid situations such as natural or man-made disasters.





AVTEC SCOUT SELECT 800 DISPATCH CONSOLE

Integrate all your communication centre needs, whether simple, highly complex or somewhere in between.

# PROVEN, DEPENDABLE TECHNOLOGY OFFERING YOU:

- A single-code platform for easy scaling
- Easy integration to the widest range of radio/telephony systems:
  - Conventional and trunked radios
  - Broadband Push-To-Talk
  - Telephony
  - AUX input/output, IP voice logging recorders and more
- A secure system with no single point of failure for peace of mind
- Dependable operation for maximum uptime
- Simplified upgrades with operational continuity
- Fixed and mobile configurations
- Best-in-class product training and technical support



# **COUNT ON AVTEC SCOUT SELECT**

When your dispatchers are called into action, you want the best tools at their fingertips. Avtec Scout Select dispatch consoles can handle a broad range of business and mission-critical communications needs—consolidating your radio, telephony and broadband/LTE technologies into a best-in-class communications solution that offers exceptional audio quality, protection from cybersecurity threats and virtually endless configurability.

#### MISSION-CRITICAL RELIABILITY

Whether your dispatchers are dealing with a life-saving emergency or coordinating business-critical resources for your enterprise, you can count on us to provide:

- Dispatch consoles with built-in redundancies for high availability and stability.
- · Communications solutions with exceptional audio quality.
- Avtec ScoutCare<sup>™</sup> licensed software maintenance agreement, providing 24/7/365 support to protect against unforeseen issues and to deploy regular system enhancements.

#### A COMMITMENT TO CYBERSECURITY

Today's hackers target third-party applications as a pathway to gain access to your primary control systems. Avtec Scout Select dispatch consoles are rigorously tested for vulnerabilities prior to each software release.

#### **EASE OF USE**

You need technology to bend and flex to meet your changing requirements. Avtec Scout Select dispatch consoles let you configure your solution to your unique needs with the Scout Manager application. You may choose to customize the interface or use the system's intuitive default settings. Either way, you'll have the flexibility and adaptability you need, including:

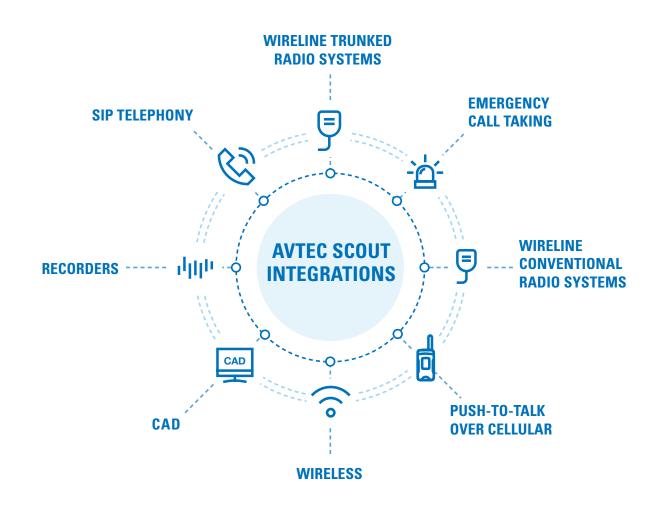
- Customizable screens for role-specific preferences or to mirror legacy systems.
- Quick and intuitive connectivity to all voice resources.

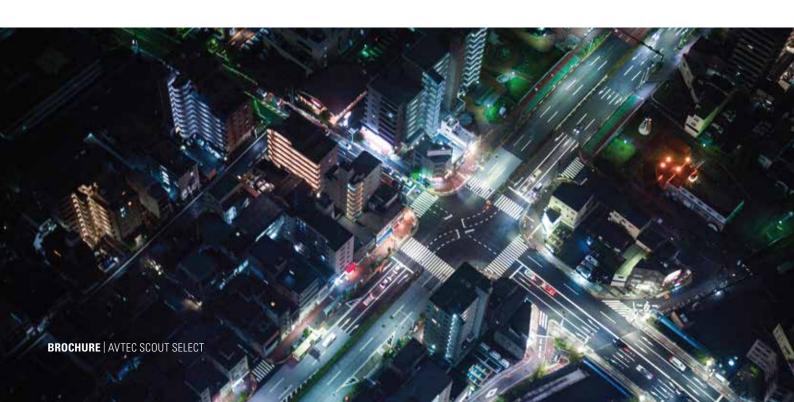
#### INTEGRATION FLEXIBILITY

You need the freedom to select the right communication tools for the job based on what is most efficient and effective for your team. The Avtec Scout single-code platform allows you to integrate legacy and next generation radio, telephony and PoC technologies in both fixed and mobile dispatch environments.

## INTEGRATIONS THAT ENHANCE YOUR OPERATIONS

Avtec Scout Select's single-code platform allows you to seamlessly integrate with best-in-class third-party solutions. This not only enhances your team's communications, but also protects and maximizes your system investment over time as your requirements change. Connect with legacy and next-generation technologies, including:





# MEET THE AVTEC SCOUT SELECT FAMILY OF SOLUTIONS



### **AVTEC SCOUT SELECT 800**

Avtec Scout 800 gives your command centre maximum value for a minimal investment. It allows up to eight radio or telephony endpoints on fixed or mobile consoles and is designed to easily and securely integrate with leading radio, telephony and broadband/LTE interfaces. Plus, its compatibility with Scout 400 consoles allows you to easily expand your system as your centre's needs grow, providing you a scalable and redundant software-based dispatching solution.



## **AVTEC SCOUT SELECT 400**

The Avtec Scout 400 console is a cost-effective solution that gives you control of up to four radio or telephony endpoints in fixed or mobile environments. Like the entire Avtec Scout Select family of solutions, it uses a single-code platform to integrate with leading radio, telephony and broadband/LTE interfaces. And it is also easy to expand, since it supports additional Scout 400 consoles, for another secure, scalable and redundant dispatch console option.



# FOR ADDITIONAL CAPACITY

#### **AVTEC SCOUT EX**

"Power users" who manage hundreds of resources daily rely on Avtec Scout EX, our most robust offering for conventional and trunked radio systems, telephony and broadband/LTE technologies. Scout EX enables dispatchers to securely monitor up to 250 channels, and it supports 2,000 channels per console from fixed or mobile dispatch centres for a reliable, scalable solution.

### AVTEC SCOUT CONSOLE COMPARISON

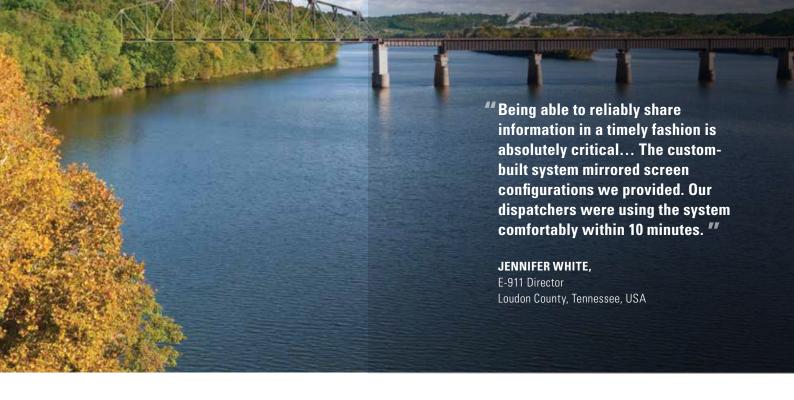
	SCOUT 400	SCOUT 800	SCOUT EX
	4-Channel Software Dispatch Solution	8-Channel Software Dispatch Solution	Full-Featured Dispatch Solution
Channels On-Screen	4	8	2,000
Telephony	✓	✓	✓
Patches	1	1	5
Number of Speaking Devices	4	4	4
Number of Speakers	2	2	11
Number of Unselect Channels	1	1	10
Use with Mini VPgate	✓	✓	х
Use with Larger Vpgate	Х	Х	✓
Instant Recall Recorder	✓	✓	Option
Mobility	✓	✓	Option
User Logins	х	Х	✓
Commscapes	Х	Х	✓
ResourcePro Tool	х	Х	Option
Consoles Positions Supported	8	8	800



# **AVTEC SCOUTCARE**

Avtec ScoutCare is a licensed software maintenance and remote support services programme included the first year at no cost. It offers continued protection of your investment and ensures your system always has the latest security updates, new features and integrations, and ongoing product enhancements.

You can choose to extend your subscription following year one. In doing so, you can continue to count on 24/7/365 support from trained technical specialists and authorized channel partners, allowing you to focus on your core business and on managing your operations. If you prefer to maintain your own system, your ScoutCare license includes administrator training to provide you with the skills to do so. This comprehensive approach to customer engagement provides you with a reliable system and access to a support team you can trust.



# ONE PLATFORM. UNLIMITED POSSIBILITIES.

The Avtec Scout Select family of solutions integrates all your communication centre needs, whether simple, highly complex or somewhere in between. Discover how our proven, reliable and scalable offerings can adapt and scale to any environment and feel confident in your ability to protect people, assets and livelihoods with the most efficient communications system.

To learn more about the dispatch consoles Avtec Scout Select, please visit us on the web at: https://www.motorolasolutions.com/en\_xl/avtec-scout-dispatch.html

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