



CARPS TASK MANAGEMENT SYSTEM SOLUTION

MOTOTRBO™ SOLUTION FOR HEALTHCARE



CLIENT SERVER BASED TASK MANAGEMENT, PC BASED TEXT MESSAGING

Industry Application:

- Hospitals
- Facility Management Companies

In Control was established in 1993 to provide consultancy services in Business Development, Financial Analysis, and Information Systems. The CARPS Task Management System was first installed in 1999. Since then, CARPS has been installed in over 30 hospitals throughout Australia and the United Kingdom. In Control is now seen as an established software based systems provider to the Health and Facility Management Industries. In Control is a Queensland Government accredited GTC supplier Q-2496.

THE CHALLENGE

There are many steps in hospital administration that are not only time consuming, but also present many opportunities for error. To meet increasing challenges, healthcare organisations need to streamline processes and reduce operational costs.

THE SOLUTION

With an effective system to provide task management, track progress and improve responsiveness of their caregivers, healthcare providers can perform their work quickly and accurately, and avoid costly errors. They can enhance clinical performance and improve the delivery of patient care.

MOTOTRBO™ portable, mobile and repeater.



SOLUTION OVERVIEW

CARPS TASK MANAGEMENT SYSTEM

The CARPS Task Management System is designed to support and improve process in critical operational areas. It comprises two software applications - the Controller which manages the system and the Logger application for requesting tasks. MOTOTRBO™ two-way digital radio system is integrated with the CARPS software to complete the solution. The CARPS system is suitable for any organisation that has a large number of tasks to control.

Even for a small hospital to function, the sheer volume of tasks required can be overwhelming. The time spent requesting and logging tasks alone is massive. There is also the problem of completing these tasks in the best way. Maintaining the client's confidence that tasks are being undertaken is of utmost importance. When achieving the Key Performance Indicators (KPIs) and Service Level Agreements (SLAs), information is required to keep track and provide proof of completion.

The CARPS system ensures a task request is logged immediately and you can track its progress at the click of a button. It provides instant access to all your operatives and the ability to assign tasks to the best-placed operative. All the required reporting data is collected and made available as soon as each task is completed.

INTRODUCING CARPS TASK MANAGEMENT SYSTEM

The CARPS Task Management System is proven to increase the overall efficiency of a hospital by providing:

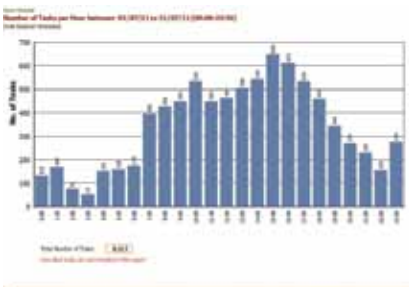
- A simple method for nurses and ward staff to request tasks directly from their ward PCs
- A simple method of allocating and monitoring tasks
- A system which allows hospital management to monitor, manage and report on all tasks
- A flexible system that can be configured to suit the organization structure



Operatives



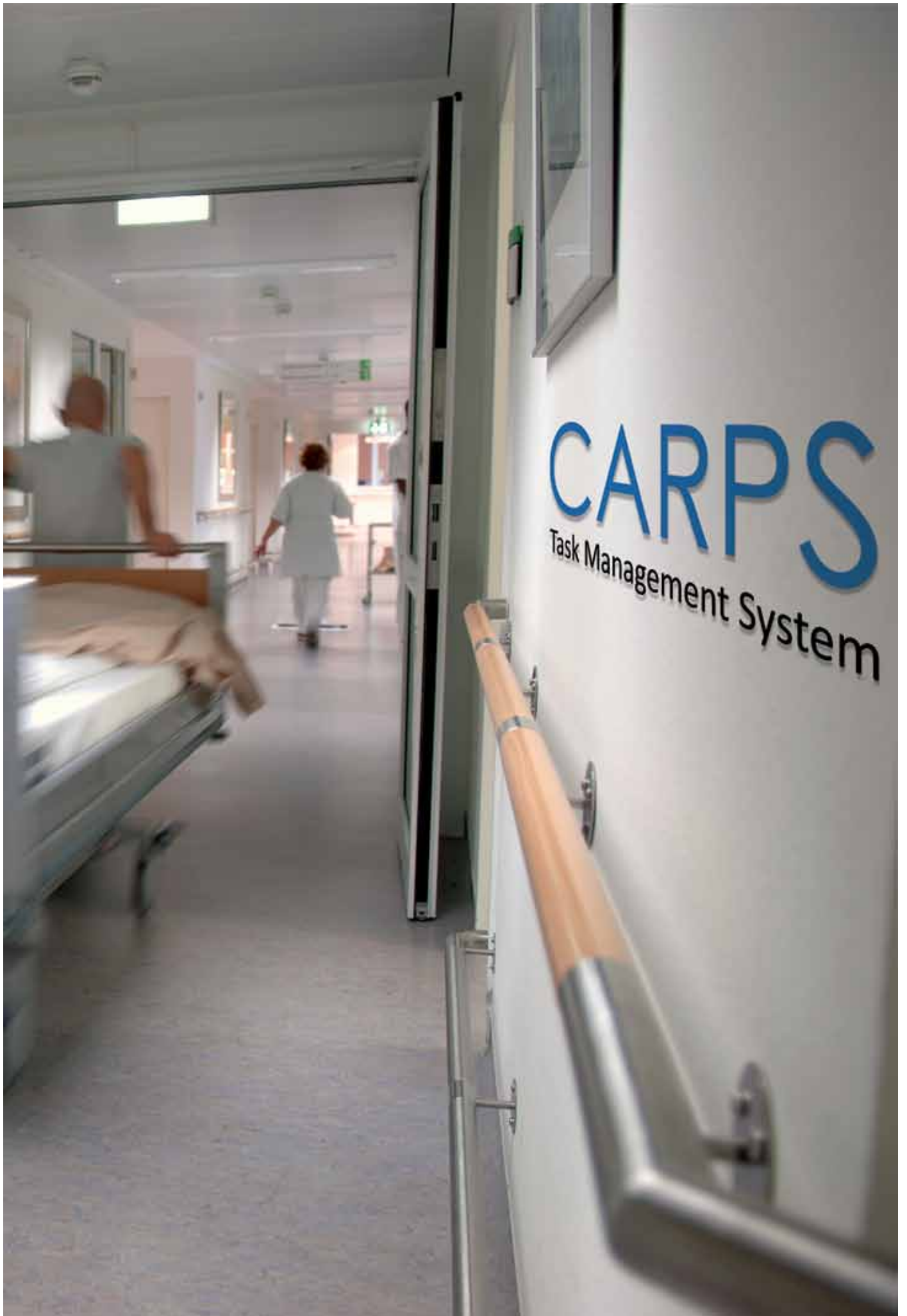
Pending Tasks



Sample Report

SUPPORT KEY PROCESSES

- Bed Cleaning
- Blood / Specimens Collection / Delivery
- Cleaning / Spills
- General Porterage / PSA / PCA
- Linen Collection / Delivery
- Meal Collection / Delivery
- Medical Equipment Collection / Delivery
- Medical Records Collection / Delivery
- Patient Transport - External
- Patient Transport - Internal
- Patient Turns / Pressure Care
- Security Incident Reports
- Security Tasks
- Theatre Orderlies
- Waste Management Sharps
- X-Ray Departments



SYSTEM SPECIFICATIONS

- Subject to installation requirements

SUPPORTED LANGUAGE

- English

GEOGRAPHICAL COVERAGE

- Australia
- New Zealand
- United Kingdom

ORDER-TO-SHIP CYCLE TIME

- 6 Weeks

PRICING INFORMATION

- Available upon request

DEMONSTRATION

- Available upon request

www.motorolasolutions.com/ap/mototrbo

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