YOUR NEEDS

DOWNTIME IS NOT AN OPTION

Radio sites that are mostly remote are subject to unplanned downtime due to increasing security threats, natural disasters and severe weather conditions.

Situational awareness of radio sites, many of which are located in tough terrains, can help identify, mitigate and prevent site issues and downtime with improved operational efficiency. However, managing system and site performance through remote operations has never been more important.

THE SOLUTION: RADIO SITE VIDEO SERVICE

Radio Site Video Service provides the video technology and ongoing management of the video infrastructure to deliver an end-to-end solution that delivers on your needs for remote radio site management.

53% of network outages are caused by natural disasters.¹

80% of new digital ecosystems will require real-time situational awareness for event-processing.²
You can know what’s happening at the radio site through our leading video technologies. The solution offers easy and centralized access to remote sites through video feeds to improve situational awareness during day-to-day operations, natural disasters and physical security incidents. The video feeds are securely stored and processed at the radio site and are delivered to you through backhaul connectivity. Our advanced, self-learning video solution can help with near real-time monitoring of the radio site, advanced motion detection, operational and investigative intelligence and post event analysis. With eyes-on-scene you can:

- **Ensure system availability** through faster guided response in day-to-day operations and emergency situations. With our solution we can deliver 24/7 physical security monitoring resulting in prompt mitigation while delivering enhanced visibility to pinpoint issues causing downtime.

- **Improve operational efficiency** through centralized and remote visibility into distributed sites that reduce false dispatch and less human intervention.

To ensure that the video technology infrastructure is always-on we integrate, monitor and manage your system through our Centralized Operations with real-time video camera health monitoring, preventive maintenance, repair and replacement, continuous security update and more.

**VIDEO TECHNOLOGY**

**KNOW, SECURE AND OPTIMIZE YOUR SITE OPERATIONS**

We provide Avigilon video equipment, imaging software and analytics technology that securely connects to all your radio sites and provides remote access to video feeds to a central customer location.

**Detect**

The Avigilon cameras deployed at your sites will employ a number of techniques to detect activity in and around your radio sites. Video analytics embedded in the cameras will monitor an area 24/7 so you don’t have to. The cameras can detect motion, recognize a person or vehicle and alert you to any activity at the site. Low-light imaging with infrared even detects activity in the darkest of nights.

**Verify**

Whether you want to verify an alarm or simply run a routine check, you can view live or recorded video of your site. Search powered by artificial intelligence can quickly cut through hours of video and take you to the moment an event occurred.

**Act**

A view into the site can help you determine how to respond to any suspicious activity before there is a cost impact or compromise to your system performance and operations. Our Intuitive, easy-to-use video solution allows you to take fast, decisive actions and conduct remote site investigation in minutes.

**Prevent**

Avoid system downtime by performing root cause analysis of repeated patterns and with strategically placed camera systems, it makes a potential offender think twice about acting out, that leads to a safer remote site environment overall.
**SYSTEM INTEGRATION**

**INSTALLATION, ON-SITE SETUP AND TRAINING**

**Video system installation and setup**
We offer system integration that includes installation and commissioning of all video equipment at the radio sites. We also set up backhaul connectivity, either 4G or customer-owned and assist with optimizing video analytics specifications as per unique requirements.

**User and administration training**
We provide on-site and online training so that you can get quickly up to speed with the technology, and get the most out of the solution with the end goal of maximizing the value of your technology investments and system performance.

**MANAGED SERVICES**

**ALWAYS ON VIDEO SYSTEM**

**Technical support**
Industry certified technical engineers can troubleshoot and provide prompt resolution to any technical issues, whether on-site dispatch or remote support.

**Video backhaul service**
Broadband backhaul connectivity is provided from each radio site to the customer location to enable the viewing of video streams and archiving of critical video information for long-term storage.

**Onsite repair and replacement service**
With state-of-the-art diagnostic equipment all of your agency’s camera components are protected in the event of an unexpected failure and are back in operation as soon as possible.

**Preventive maintenance**
Annual check-up for all your video equipment ensures optimal video system performance and offers peace-of-mind that the video system will be always-on, secure and available.

**Security updates**
Access to latest certified software releases ensure reliable and secure hardware operations.

**MyView portal**
MyView Portal is a web-based platform that gives you a single source view for system and service delivery information to help make smarter and more proactive decisions to keep your video system running smoothly.
OPTIMIZE YOUR NETWORK OPERATIONS INSIDE-OUT
ONE-STOP SHOP FOR YOUR NEEDS

NETWORK MONITORING AND MANAGEMENT
Award-winning Managed Services Provider

RADIO SITE VIDEO SERVICE
Industry-leading video security and analytics solutions

END-TO-END SYSTEM PERFORMANCE
Maximize performance, security and visibility

GLOBAL EXPERIENCE

4M
USERS UNDER OUR MANAGED SERVICE
20M
EVENTS PROACTIVELY MONITORED EACH DAY
13K
SYSTEMS INSTALLED
100K
CUSTOMERS ACROSS 100 COUNTRIES
90+
YEARS OF EXPERIENCE

MOTOROLA SOLUTIONS - YOUR TRUSTED PARTNER

Motorola Solutions’ Network monitoring services ensure availability of your network while the Radio Site Video Service ensures that your radio site is monitored and secure. These capabilities together maximize system performance, visibility and security. We believe that our set of highly knowledgeable people with industry certifications and mission-critical expertise, industry leading ITIL process for centralized service delivery and governance and state-of-the-art tools allow us to provide superior managed services that address your needs today and in the future. Powered with best-in-class video systems and advanced analytics, it creates an integrated platform across the entire mission-critical ecosystem, letting you focus on what matters most.

For more information, please visit www.motorolasolutions.com/RSVS

Resources

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