

Assist Chat

You've got questions? Assist Chat has answers.

Law enforcement personnel are held to an incredibly high standard. In emergency situations, they are expected to know exactly what to do and how to do it. With new technology and tools, your policies and procedures library is rapidly expanding, even as your personnel are under pressure to spend more time in the community and less time in the precinct. Making those policies accessible - to any officer, anywhere, on any device - protects your agency and your community in equal measure.

Assist Chat, a browser-based AI assistant, saves the time your personnel would otherwise spend sifting through your policy library to find the guidance they need. Simply type or speak your question, and Assist Chat reviews the knowledge base of your agency – policies, procedures, user manuals and even incident data (with appropriate permissions) – to provide the answers you need.



Instant expertise

Type or ask natural language questions about your agency's text-based documentation in a secure knowledge base protected by FIPS 140-2 compliant encryption.



Policy manager integration

Already managing your agency's policies and procedures with PowerDMS? Assist Chat can safely access your content via our PowerDMS integration.



Incident data access

Permissioned users can query your agency's CAD, RMS or DEMS from your desktop or mobile device, simply by typing or asking for the data you need.



Supercharged productivity

Move faster on tasks beyond policy lookups. Summarize text, get definitions and access cultural information to better serve your community and save valuable time.



Policy access via radio

Personnel with APX NEXT or APX N70 radios can ask policy questions while they are in the field, using the optional SmartQuery app and Assist Chat.



Improved compliance

Community and media scrutiny of public safety agencies has never been higher. Make it easier for your teams to perform "by the book" on each call.



Tired of typing? Just ask ViQi.

Assist Chat features ViQi, the interactive voice assistant from Motorola Solutions for situations where circumstances or user preference make spoken interactions the preferred mode of communication.

Simply click the voice icon next to the Assist Chat input bar or the ViQi button on your APX NEXT or N70 radio (with SmartQuery), and ask your questions verbally.

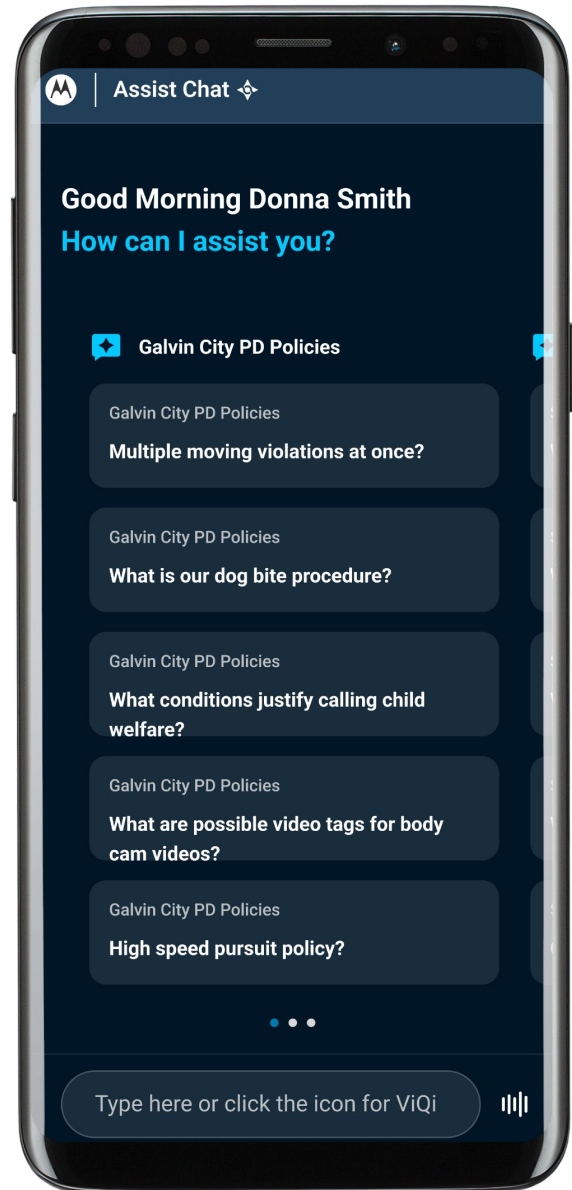
Safely access popular AI tools

Responders interact with their community every day, in a world that stretches beyond your policies and procedures. With Assist Chat, your personnel can safely and securely get answers to general knowledge questions your documentation does not cover from a popular Generative AI large language model, without your internal data being made public. Agency data remains within your controlled environment, giving your personnel the knowledge they need without risking your privacy.

Your ultimate AI sidekick

Your decisions face the highest level of scrutiny because the outcomes have real impacts on your community. This is why our AI applications in public safety are designed to assist, not replace.

Assist accelerates routine activities to minimize busywork, providing the insights needed for consequential decisions while keeping your personnel in control.



To learn more, visit: motorolasolutions.com/assist



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. motorolasolutions.com
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