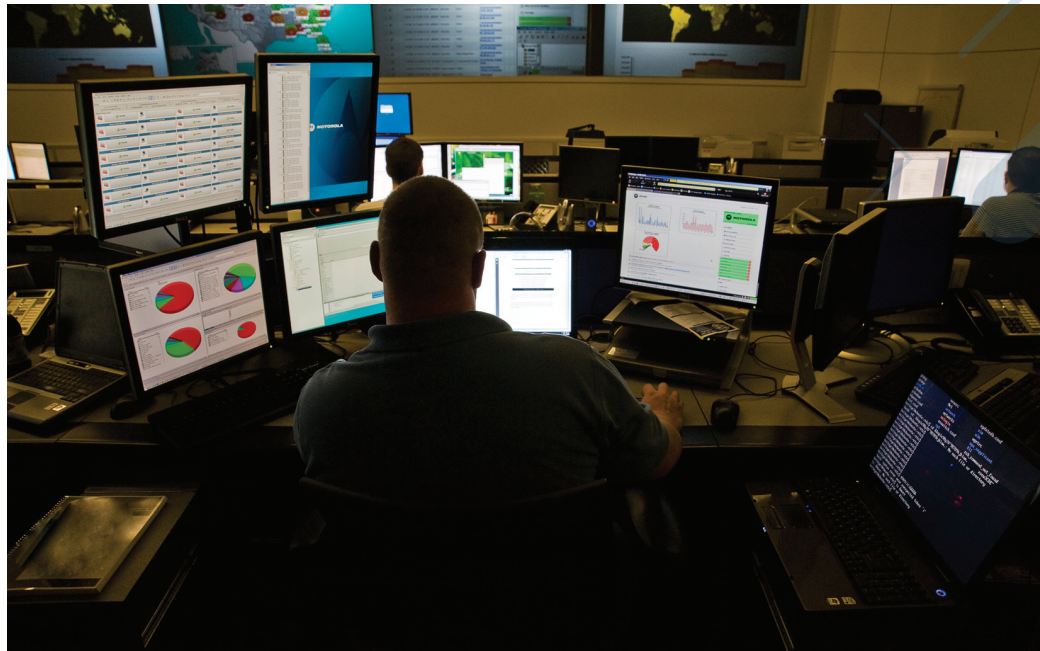




# PCI Security Monitoring Service



## FEATURES

### **Around-the-clock real-time remote monitoring of the wired and wireless PCI CDE (Cardholder Data Environment)**

Alerts you to suspicious, malicious, or anomalous security activity that poses risk to your network and cardholder data, letting you react quickly to minimize the impact to your business

### **Rogue AP and AP policy violation detection**

Lets you know when events occur that impact your PCI compliance

### **Security Operations Center (SOC) assisted guidance to resolve security incidents**

Quickly resolve and recover from security incidents guided by incident-handling advice, with immediate

## **Motorola PCI Security Monitoring**

The news stories are enough to give you nightmares. Every week there seems to be another retail security breach or stories about how sophisticated the online criminals have gotten. The enemy is no longer a lone hacker but a well organized, worldwide criminal enterprise with funding, tools, and a lot of computer power. They pick their targets and attack without restraint, 24 hours a day, every day of the week.

Managing this constant and rapid change in the security environment is the challenge, with new vulnerabilities and attack strategies that can make yesterday's Payment Card Industry (PCI) compliance audit meaningless. Protecting your company and your customer data from this onslaught isn't easy but help is available. The PCI Data Security Standards (DSS) provide a roadmap and a checklist of the actions to take to protect your network and stay compliant. But PCI compliance isn't enough. If you want to stay alert to suspicious or malicious activity, you need to monitor your network all day, every day. That is what Motorola's PCI Security Monitoring Service delivers.

## **Maximum Preparedness for Wired and Wireless Networks**

Motorola's PCI Security Monitoring Service is based on the implementation of a highly scalable

security monitoring infrastructure that allows rapid identification of suspicious and malicious activity in your network's Cardholder Data Environment (CDE). Combining powerful visualization and correlation capabilities with around-the-clock vigilance, PCI Security Monitoring quickly detects and characterizes potential threats to your wired and wireless networks to minimize your exposure to localized or system wide security breaches. The Motorola Security Operations Center also aids in appropriate response to guide your recovery efforts to maintain the integrity and availability of your network and the privacy of your customer data. Monthly reporting, with an emphasis on maintaining PCI compliance, summarizes security event activity and provides recommendations to enhance your security posture.

## **Meeting the PCI Requirements for Monitoring**

Motorola's state-of-the-art Security Operations Center (SOC) provides retailers with an optimal monitoring environment, offering responsive network protection, 24 hours a day, 365 days a year. We first work with you to define the boundaries of your CDE. Our analysts provide additional value and protection by leveraging the threat-awareness that comes from monitoring multiple networks globally and coast to coast: threats are often identified long before they can reach your network and impact your business.

**SPECIFICATION SHEET**  
**Advanced Services**

PCI Security Monitoring Service

escalation for critical events

**Monthly security activity reports provide metrics and trends on security incidents**

Documents monitoring and detected activity to support compliance validation

**Motorola supplies all the tools and integration needed to connect your IDS/IPS to the remote SOC**

Easy, low-risk set up process with no additional investment on your part required

**Scalability**

Fits your needs whether one location, multiple locations, or all locations

Motorola's PCI Security Monitoring meets the PCI requirements for wired and wireless network monitoring. Our security analysts give special attention to any anomalous events that may impact PCI compliance, including the detection of rogue APs, AP policy violations, or suspected compromises of cardholder data. You are notified when events that may pose a risk to your PCI compliance occur; we then provide recommendations on how to address the threat. Real-time data, prompt response, and security remediation guidance allow you to exercise greater

control and ensure reliability.

Protect yourself with Motorola's PCI Security Monitoring Service. Contact your local Motorola representative to learn more.

For more information about Motorola Enterprise Services, please visit us on the Web at [www.motorola.com/business/services](http://www.motorola.com/business/services) or access our global contact directory at [www.motorola.com/enterprisemobility/contactus](http://www.motorola.com/enterprisemobility/contactus)

## At-a-Glance: PCI Security Monitoring Service

PCI Security Monitoring helps you proactively achieve and sustain compliance with PCI DSS requirements and protect cardholder data. Around-the-clock monitoring of your wired and wireless PCI Cardholder Data Environment (CDE) helps comply with PCI DSS requirements and alerts you to events that potentially pose risks to cardholder data.

Features	Description
<b>PCI Security Monitoring</b>	<ul style="list-style-type: none"><li>• 24 x 7 x 365 remote monitoring provides around-the-clock vigilance</li><li>• Monitors the defined CDE on both the wired and wireless network</li><li>• Defined event response process, severity levels and response times</li><li>• Capture and notification of security events reported by your Intrusion Detection System/Motorola AirDefense Enterprise Wireless Intrusion Prevention Systems</li><li>• Meets PCI requirements for security monitoring of the CDE</li></ul>
<b>Technical Consulting Support</b>	<ul style="list-style-type: none"><li>• Remediation assistance for detected events provided by Motorola SOC</li><li>• Up to sixteen (16) hours of telephone technical consulting per month</li></ul>
<b>Monthly Security Activity Reports</b>	<ul style="list-style-type: none"><li>• Provide metrics and trends on security incidents</li><li>• Documents monitoring and detected activity to support compliance validation</li></ul>

NOTE: For complete program details and information about availability in a specific country or geography, please contact your local Motorola representative.



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