



PCI Policy and Procedure Design



FEATURES

Address and close compliance and security gaps relating to PCI DSS Requirement 12

Establishes or updates security policies, procedures and documentation to ensure compliance with PCI DSS security policy needs as stipulated in Requirement 12

Review, update, and development of policies and procedures

Clearer well-defined policies means quicker, more thorough path to achieving and sustaining compliance

Defined progression towards PCI compliance

Streamlined policy development from identification through design to close gaps with new or updated policies

The non-technical side of PCI compliance

You've designed your network with security in mind. You're monitoring and testing your network regularly, installing security patches when they become available, and keeping your anti-virus software up to date. From a systems standpoint you're doing everything you can to protect your customers and yourself from data and security breaches.

Regardless of how many technical solutions your organization implements, your compliance efforts will not succeed over the long term unless people and processes in the organization are in alignment as well. In order to maintain adherence to the PCI standard, you not only need to be vigilant, monitoring systems 24 x 7, but also ensure that the right policies, procedures and processes are in place and enforced throughout the enterprise.

Information security policy development can be a challenging task for organizations that do not have the right set of resources and skills. In general, policy development requires an in-depth knowledge of many facets of information security, from access control to information classifications. The most effective policies extend beyond the technology to encompass people and process.

Streamlined policy development tailored to your business

The Motorola PCI Policy and Procedure Design service can help you with the human side of PCI compliance. Under this service Motorola engineers from the Motorola Security Services team work with you to ensure that the information security policies and procedures to fulfill Requirement 12 of the PCI Data Security Standards are established.

The service starts with pre-Policy Assessment activities as we:

- Gather data on existing security procedures and policies
- Discuss your company's strategy, security goals and business needs
- Interview employees to understand the level of awareness and adherence to existing PCI-related security policies and to better understand your company's business model, and the scope and depth of the PCI security policies required.

Once we have a thorough understanding of the security practices you follow, the Motorola Security Services team will examine your organization's

FACT SHEET
Advanced Services

PCI Policy and Procedure Design

Policies and procedures designed by security experts, wireless experts and PCI compliance experts

Helps ensure that new processes, procedures or technologies do not introduce new risks or compliance threats; expertise in mobility, security and systems integration enable policy design based on your business environment

Provides final set of policies, procedures and documentation

PCI security policies are fully documented policy and implementation best practices are recommended

Increased staff awareness of security practices

With focus on security policies, overall security is improved, especially as related to PCI compliance and data security

Single trusted security partner

Part of end-to-end suite of Motorola PCI Security Services for seamlessly synchronized implementation

existing security policies and processes to measure their effectiveness and the degree that they fulfill PCI requirements. As a result, some of your current security policies might need to be updated. Motorola Security Services will work with your security and operational staff to ensure that these changes are aligned with organization's operations and needs. If a new policy is required to address specific requirements, Motorola Security Services will work with your team to craft a policy that is aligned with your business strategy and that will help your business to stay PCI compliant.

After consideration of the existing PCI-applicable policies, Motorola will address security in the following functional domains:

- **Technology:** Policies developed within the Technology domain provide guidance in implementing security controls that are principally realized through hardware and software
- **Management:** Policies designed within the management domain address the management of risk and information security in your PCI environment
- **Operational:** Operational domain security policies address security issues related to the day-to-day operation and use of your PCI network

For each of the defined policies within these domains, the PCI Policy and Procedures service will identify a spectrum of procedures that can best implement the policies of that domain.

Once these policies are reviewed and approved by you, the findings are presented in an executive summary demonstrating how the new policies and documentation meet PCI DSS requirements. A final set of Policies and Procedures is delivered, along with recommended procedures for policy implementation and communication to your employees.

The Motorola Security Services Team

The Motorola PCI Policy and Procedure Design service is delivered by Motorola Security Services, a team of highly credentialed security professionals with deep experience in network security, wireless security, all areas of networking, and PCI DSS compliance. As leaders in network security these specialists stay on top of the rapid changing landscape of security threats and compliance technologies, and continually refine their tools and

skills to help guide you through your compliance needs. Through years of working with companies, service providers, and government customers, Motorola Security Services has developed a strategy based on a proven approach and methodology that encompasses people, processes, policy, and technology. We go beyond typical security controls to help you succeed in protecting your network and information.

Why Motorola

Motorola is a world leader and trusted partner in wireless network solutions. For more than 75 years, Motorola has proven itself as a global leader in wireless, broadband, government and automotive communications technologies.

Motorola has a proven capability and a strong history of security expertise used to provide secure environment for our customers, partners and Motorola itself as a large corporation. Motorola's secure network processes over 75 million transactions on a monthly basis and supports more than 1,000 e-trading partners. Motorola supports multiple industries, police agencies and governments with comprehensive, world-class security solutions.

Motorola offers a comprehensive portfolio of cost-effective, high-performance services and applications that are robust and operational in critical multi-vendor, multi-technology environments. We leverage deep expertise in mobility, security and systems integration to deliver world class services. Motorola collaborates with customers to understand their needs and help them achieve their organizational objectives.

Motorola PCI Security Services:

- PCI Planning and Assessment Service
- PCI Policy and Procedure Design Service
- PCI Network Design Service
- PCI Design Implementation Service
- PCI Security Monitoring Service
- Wireless IPS Monitoring Service

For more information about Motorola services, please visit us on the Web at www.Motorola.com/business/services or access our global contact directory at www.motorola.com/enterprisemobility/contactus

At-a-Glance: PCI Policy and Procedure Design

What PCI Policy and Procedure Design Offers:	What it means to you:
Policy Review	Review of existing company security policies and practices; conduct interviews with staff to assess awareness of PCI-related security practices <ul style="list-style-type: none"> • Determine currency of policy assessment data • Updates existing policies and procedures to close compliance and security gaps • Interviews with stakeholders captures level of awareness of PCI DSS compliance requirements, and of overall company security policies
Policy Analysis	Determine the policy or set of policies required and identify as new or revised <ul style="list-style-type: none"> • Clear direction for reducing risk and achieving compliance • Improves overall security as well as compliance objectives • Establishes the agreed-upon set of Information Security policies you will implement
Policy Development	Write, review and approve policies; map to PCI DSS requirements and identified gaps in customer compliance posture <ul style="list-style-type: none"> • Policies and procedures designed by security experts, wireless experts, and PCI compliance experts* • Helps ensure that new processes, procedures, or technologies do not introduce new risks or compliance threats • Faster and less costly than internal development • Lowers cost of compliance through operationalizing policies and procedures
Executive Summary	Deliver final set of written policies and procedures; prepare final report for customer records <ul style="list-style-type: none"> • Clear communication of the impact of policy and compliance • Provides clarity of roles and responsibilities for ongoing compliance activities • Easier path to compliance with formal policies and procedures that document your efforts and actions to reduce risk and sustain compliance

* Motorola is a member of the PCI Security Standards Council.

NOTE: For complete program details and information about availability in a specific country or geography, please contact your local Motorola representative.



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