



COMPASS DECISION MANAGEMENT SYSTEM™

REDUCE INCIDENT RESPONSE TIMES WITH AN INTUITIVE INTERFACE

Motorola Solutions Compass Decision Management System™ offers an intuitive operational interface that supports the decision-making process for control room security operators. From a single pane of glass, it provides organizations with a companion application that helps to improve consistency and effectiveness of response actions by presenting better insights from all their connected safety and security systems: video management, access control and key management, fire and intrusion detection panels, VoIP intercoms, telephony and public address, building automation and management, and IoT devices.



SUPPORTING EFFICIENT DECISION-MAKING PROCESSES

Compass brings together insights from your different security and safety systems so your teams can better respond with preconfigured and customized Standard Operating Procedures (SOPs).

Compass correlates incident triggers coming from multiple security and safety systems with video feeds and custom procedures adapted to each incident type and source. Incidents are also queued by site and priority, while also displaying Google Maps and floorplans. This makes it simple for operators to be aware of new incidents that require their attention, while having the ability to see the state of each device and interact with them. Operators will know what is happening and where, and will be guided on what action to take next according to the facility's SOPs.



REDUCE OPERATORS' RESPONSE TIME WITH SOPs

Easily design and deploy customized SOPs to ensure operators are always guided through each action, for day-to-day operations, technical issues, and critical incidents. Compass guide operators throughout the entire incident management process.



MONITOR KEY PERFORMANCE INDICATORS (KPIs)

Compass helps to remove subjectivity so that decision-making is supported by the data and potential risks identified before they become a problem. For example, quickly identify why you are receiving false alarms so that solutions can be implemented and wasted hours minimized.



DEMONSTRATE COMPLIANCE

Compass automatically generates fully auditable incident reports that details every action that each operator took, together with the operators' comments, snapshots, audio calls, and video clips. Periodic reports are automatically generated and emailed to key stakeholders.



DETECT ISSUES EARLY WITH REMOTE TOURS

Potential incidents can be avoided with frequent monitoring of important areas. Each remote tour is made of multiple configurable checkpoints that combine cameras with custom SOPs to focus the attention of the operator at each checkpoint.

For more information, please visit www.motorolasolutions.com/compass

