



Flex Rapid Notification

Quickly notify personnel of emergencies
without tying up dispatch lines

Fast notifications, close-at-hand

In order to expedite information gathering and dissemination in emergency situations, Flex's Rapid Notification module is designed to notify fire departments and firefighters of calls for services by emailing or texting reports through online paging servers. With this module, fire personnel can have a report of the call available as they run out the door in response. Agencies can print reports for records purposes.

Instant CAD information

Because the Rapid Notification module is fully integrated with an agency's Flex system, dispatchers can send automatic report-of-call details to responding units. This module gathers address, call nature, contact name, call comments, priority and other information from Flex's Computer-Aided dispatch (CAD) module and sends it to personnel at the responding agency. This prevents agency personnel from having to wait on dispatch radio traffic.

Cost-effective notification solution

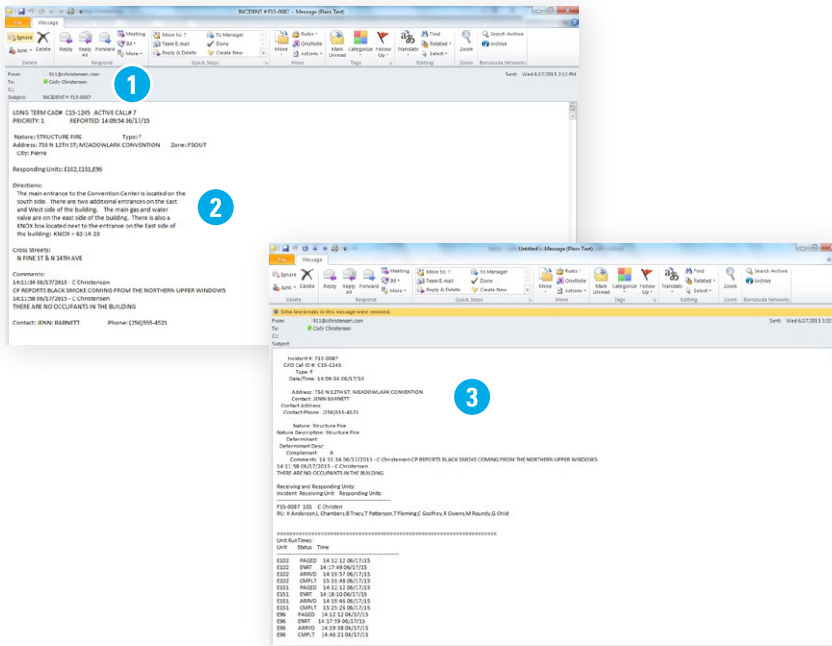
For many agencies, traditional notification systems are too costly and cumbersome to be viable solutions. As an integrated module that ties into an agency's existing Flex system, the Rapid Notification module provides agencies a low-cost and easy-to-maintain system for emergency notifications.

Convenient notification sharing

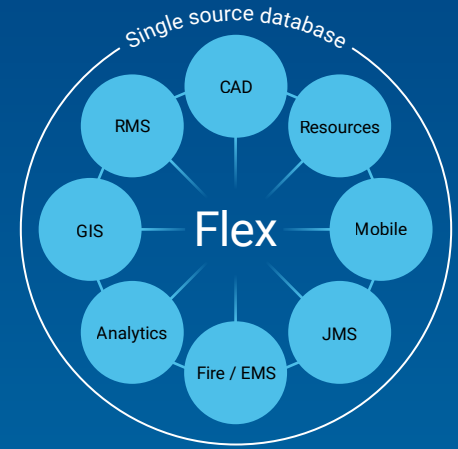
In the rush of emergency situations, it is important that communication to command, units and backup teams and units not be disrupted. With the Rapid Notification module, all teams involved in a response can be kept in the loop without tying up radio communication by adding any email address or mobile phone number to receive notification.



Navigating the Rapid Notification module



1. By using the Rapid Notification module, users can **conveniently receive incident notifications directly** in an email inbox or via text message.
2. First responders can **quickly view pertinent call information entered by dispatchers**, such as nature of the call, directions and important information.
3. Department command staff can **use closed call information to create reports** concerning unit response times and responding personnel.



Total software integration

Flex's Integrated Hub™ is an open, centralized database where all agency information is entered, stored and extracted in real time, providing total software integration. This allows users to enter data once and have it automatically shared among related modules. Agencies using this module can optimize their system and enhance productivity through total integration with other Flex modules.

For more information about Flex, visit:
motorolasolutions.com/flex



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