



Flex ERS Fire and EMS Records Interface

Quickly complete fire and EMS reports

CAD integration

The ERS Fire and EMS Records Interface seamlessly integrates with the Flex CAD module, providing immediate access to critical call information. Information gathered in CAD is automatically transferred into the corresponding reporting fields, including incident number, call date and time, address, and incident narrative. Additionally, if a dispatcher makes changes or additions in CAD, the new data is updated in the reporting system in real time.

Workflow

Users can track workflow using the ERS Fire and EMS Records interface and easily view a list of reports to be completed or reviewed, submit a report for approval, view the report's status, and set up a request for notification when the report is completed.

NFIRS and NEMSIS Gold Compliance

The ERS Fire and EMS Records Interface is fully integrated and compliant with both NFIRS and the National Emergency Medical Services Information System (NEMSIS) Gold Certification EMS Standards.

The system is equipped to handle a wide range of fire and EMS incident scenarios, and once incident reports are authorized, validated records are submitted to NFIRS on a set schedule.

Library

Agencies can store documents and public forms in the library section of the ERS Fire and EMS Records interface. Users can upload time-off requests, tax forms, tour requests, and more, which employees can then reference for future use.

On-scene connectivity

As a web-based interface, firefighters can enter data on-scene, paramedics can complete reports from the hospital, and command staff can manage resources from anywhere. Additionally, multiple personnel can enter incident data and manage resources from several locations, at the same time.



Simplified reporting

The ERS Fire and EMS Records Interface guides personnel through each required step when filling out a report using red and green icons to show what steps are complete and which are yet to be completed. The application prevents users from submitting a report until data has been entered into all required fields.

Daybook

With the Daybook feature, users can view upcoming events, critical notices, shift information, and messages, customizable by user role. For example, maintenance personnel can see vehicle repair schedules, while fire inspectors can view a list of upcoming inspections. Users can also post and view notices, view the day's activities and tasks, access reports, and more.

Data security

To boost data security, each authorized user is required to enter a unique username and password to access the system. Administrators can designate all users' level of access to information, protecting sensitive data from unauthorized users. In addition, the system meets HIPAA and Department of Defense security standards.





Navigating the ERS Fire and EMS Records Interface

Home

Virtual Thursday: CAD Links & Interfaces (14:19)

Welcome, Cody Christensen
Today is Tuesday, December 3, 2013
Station: 2 - Station 2
Shift: C Shift
Change Password
Change Station/Shift

Critical Notices

Hydrant Flow Tests
Be advised: Hydrant flow tests will be going on all week in the west district starting on Cherry St. If you have any questions contact Kurt Beain.
Cody Christensen - 06/04/2013

Training
Thank you for your assistance. I will be scheduling another training session and will advise you and the other fire officers.
Perry M Koger - 08/29/2013

Daybook

System Notifications: 1
Change my notifications

Miscellaneous Items:
There are currently no miscellaneous calendar items to display.

Messages:
You have 11 new messages.

Incidents:
You have 1 incomplete incident assigned to you.
You have 20 incidents waiting to be reviewed.
You have 0 incomplete patients assigned to you.
There have not been any NFIRS exports for 181 days. Please review all of the incidents from the month of June, 2013 and export the calls in the Export area of the Administration module.

Hydrants: Outstanding Work Orders
You have 14 outstanding work orders.

Hydrants: Out of Service
There are 4 hydrants that are out-of-service.

Maintenance:
There are 5 pending work orders.

Inspections:
There are 57 occupancies with overdue inspections.
There are 9 occupancies with inspections scheduled.

Permits:
You have 4 permits active between 60 days.

Training:
Mandatory City Annual Training

Events:
View all events.

Home Open Exposures

Basic Fire Str. Fir Hydrants Narrative Files Authorize

Basic Info 3 FDID: SPLFD Station: 1 Location: 750 N 12TH ST
Incident No: 2013-3 Incident Date: 05/06/2013 Pierre SD 57501

Back Next

Location 3

Location Type: Street Address

Incident Address: Number Prefix Street or Highway Street Type Suffix Apt / Suite #
750 N 12TH ST

Use Occupancy Address

City State Zip Code
Pierre South Dakota 57501

City Code 49600 List Latitude 44.3683156
County Code 065 List Longitude -100.3509665

Cross Street, Directions or National Grid: N PINE ST & N 14TH AVE

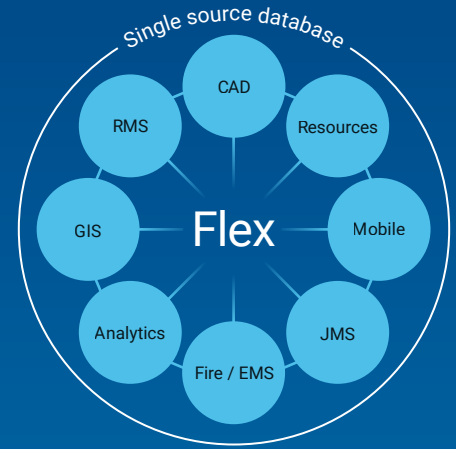
Zone: FN-Fire North Population Density:

Map Page: Census Tract:

Property Use: 100 List [Assembly, other]
Mixed Use Property:

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1. Use the ERS Fire and EMS Records Daybook to **track upcoming tasks and assignments**, see critical notices, and maintain a daily log.
2. **Track reporting workflow** with a color-coded checklist for accurate data entry with a red and green bar at the top of the page that shows which tasks have been completed. Fields with red labels must be completed before the record can be submitted.
3. Use detailed reporting features to **gather information about an incident**.
4. View detailed maps with **Google Maps**.



Total software integration

Flex's Integrated Hub™ is an open, centralized database where all agency information is entered, stored and extracted in real time, providing total software integration. This allows users to enter data once and have it automatically shared among related modules. Agencies using this module can optimize their system and enhance productivity through total integration with other Flex modules.

For more information about Flex, visit:
motorolasolutions.com/flex



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01-2024 [CK03]